

A Guide to Publications on Homelessness in Northern Ireland

2008



Resource
Information
Service

High quality information for people in need



Council for the Homeless Northern Ireland



LOTTERY FUNDED

Acknowledgements

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Whilst every effort has been made to ensure that the details in this Guide are accurate, CHNI/RIS cannot be held liable for any errors or omissions, or any consequences arising from them.

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Welcome to 'A Guide to Publications on Homelessness in Northern Ireland 2008'

Anyone who provides information for others, or needs easy access to existing documents for research and policy purposes, understands how time-consuming it can be to trawl the Internet or search libraries for relevant publications. Not only can this be frustrating, sometimes fruitless, but also stressful when deadlines encroach.

CHNI hopes that this guide, the latest product of our ongoing partnership with RIS, will help alleviate some of that pressure.

For the first time, the main sources of current and relevant information for those working in the field of homelessness across Northern Ireland, have been consolidated in one publication. The document creates a reference for accessing an array of information, and provides current and accurate information related to research, legislation and practice in the field.

Conceptualised and developed as an evolving document, sections of the Guide will be modified and new sections and topics added as issues are identified. To facilitate this process, CHNI welcomes your feedback and suggestions for future editions of this Guide.

We would also particularly like to thank the Big Lottery Fund for providing funding for this project.

This is the first publication of its kind in Northern Ireland. We hope that it will prove an invaluable resource to all working in the field.



Ricky Rowledge
Director
Council for the Homeless Northern Ireland

How to use this guide

This Guide contains information on a range of different types of resources and a variety of issues relating to homelessness in Northern Ireland. To make it as easy to use as possible, the Guide is split into three main sections.

The first section starting on page 5 is a subject index which lists all the publications according to the main topics they cover. It is arranged in alphabetical order and includes the titles of relevant resources produced and their page numbers in this Guide.

The second section starting on page 15 gives full details of resources about homelessness in Northern Ireland. The entries are listed under the type of resource and each sub-section starts with a definition of the resource type. An entry may appear in more than one sub-section. For example a research report may be available for purchase as a printed book (Reports, legislation & books), and it may also be available to download free of charge from the publisher's website (Online documents). Each entry contains a summary of the product, publication date and details of costs etc to help you decide whether you would like to obtain a copy or view it online. The name of the publisher and distributor is also given for each publication.

The final section on page 51 is an organisation index which gives full contact details for all the publishers and distributors listed including their website addresses for accessing online documents. It is arranged in alphabetical order and includes the titles of relevant resources produced and their page numbers in this Guide.

Ordering publications listed in this Guide

This Guide includes, where appropriate, details of costs of publications, but please note that these are often subject to change and it is advisable to confirm the current cost of a publication you wish to order. Where known, details of any additional costs for postage and packing (p&p) are included. Some publishers charge p&p according to the total value of publications ordered at any one time and, if this is the case, the Guide gives the cost of p&p quoted for one copy of a particular publication. If ordering more than one copy or a number of different publications from the same publisher, it may be worth confirming the total cost of p&p.

Help for homeless people

This Guide lists details of publications and resources about homelessness in Northern Ireland but does not include information about services for homeless people. If you need to find help for a person who is homeless or has housing difficulties, the best place to go to is the Homeless NI website (see page 4) which lists a range of accommodation and advice services which may be of use to homeless people and advisors.

Council for the Homeless Northern Ireland

The Council for the Homeless Northern Ireland (CHNI) was founded in 1983, and its mission is to assist its members in improving the quality of life of homeless people throughout Northern Ireland.

CHNI provides training, technical support, research & information, and networking opportunities to homelessness and related organisations.

CHNI also represents its membership to decision makers, lobbying for positive legislative change on homelessness issues.

Currently, CHNI membership comprises almost 100 organisations from the community/voluntary, statutory and private sectors which recognise and receive the benefits of membership. CHNI membership draws from Northern Ireland, the Republic of Ireland and UK.

For more information about CHNI including details of membership, please call 028 9024 6440 or visit our website at www.chni.org.uk

Resource Information Service

Resource Information Service (RIS) is a national charity which researches and publishes a range of directories and websites that help voluntary and statutory organisations deliver better services to people in need.

Current homelessness-related products include:

Homeless Northern Ireland website

See page 4

Homelessness directories

RIS publishes printed directories with comprehensive details of hostels, housing projects, advice and support services for homeless people. Working with local partner agencies RIS have published directories for a number of areas including: London, Birmingham, Manchester, Bradford, Dublin and Cork. They have also published UK-wide directories of day centres and emergency accommodation for homeless people.

Homeless Pages

Homeless Pages (www.homelesspages.org.uk) is a free, comprehensive guide to books, reports, directories, leaflets, newsletters, legislation, online articles, websites and training courses relating to homelessness across the UK.

Link Online Client Recording

Link is a very adaptable and secure system that can be customised to meet organisations' client and management information needs. 3,750 staff in the UK and Republic of Ireland now use the Link system. As well as being used by a wide range of major homelessness organisations Link is also used by agencies working with ex-offenders and women affected by domestic violence. Key features include: instant real-time information on clients, actions and outcomes; shared data across projects and between organisations; comprehensive reporting and data download capabilities.

For more information about RIS and our products, please call 020 7840 9930 or visit our website at www.ris.org.uk

Homeless Northern Ireland

www.homelessni.org

Homeless Northern Ireland is a website that helps homeless people and those at risk of homelessness to get the services they need. It has up to date, detailed information about around 400 hostels, housing projects, advice and support services. The site has been developed by Resource Information Service (RIS), in partnership with Council for the Homeless Northern Ireland (CHNI).

You can search online to get full details from the website about each service to compare different options available and their appropriateness. It provides information about who services are for, who can make referrals, how to contact, opening hours and support provided. For hostels, it also includes information such as length of stay, facilities and move-on accommodation. Agencies that work with homeless people can become registered users of Homeless Northern Ireland and view information about current vacancies in emergency direct access hostels and longer term supported accommodation projects.

Who is it for?

- agencies and advisors in contact with homeless people
- homeless people, those in housing need or at risk of homelessness
- policy makers, planners and researchers

Benefits include:

- improved referrals and access to helping services
- prevention of homelessness by giving information at an early stage
- sharing knowledge about homelessness services, issues and good practice
- aiding planning by giving a picture of supply of current services

Key features include:

- location maps for all services with an office open to the public
- easy-to-use but sophisticated search facilities
- access to information about services in other parts of the UK and Ireland
- the ability to save searches, add notes and bookmarks
- links to websites on homelessness and related issues
- a gateway to the latest publications on homelessness
- frequently asked questions

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This Guide includes details of briefing papers, factsheets and leaflets for homeless people themselves or the general public in Northern Ireland. Some resources are written for agencies and others interested in homelessness issues. Some briefings, factsheets and leaflets are also available as online documents.

A Guide to Managing Your Money: A Resource for Service Users and Staff

Practical guide to benefits and budgeting. Contains information on who is eligible and how to apply for a range of benefits and support packages, including Disability Living Allowance, Housing Benefit, Incapacity Benefit, Income Support, Jobseeker's Allowance, New Deal, Social Fund, Crisis Loans and Community Care Grants. Also provides practical information on budgeting, including guidance on debt, loans, interest, and planning a budget. PDF on request by email (info@simoncommunity.org) from Simon Community Northern Ireland.

Date: 2006
Size: A4, 39 pages.
Cost: Free.
Publisher: Simon Community Northern Ireland

Advice for Private Sector Tenants - NIHE Leaflets

Series of advice leaflets for private tenants in Northern Ireland. Information on furnished tenancies, harassment and illegal eviction, Housing Benefit and paying rent, fire safety and other housing matters. Free to download from the Publications (Advice for Private Sector Tenants) section of the NIHE website.

Cost: Free online documents.
Publisher: Northern Ireland Housing Executive

Challenging Myths and Misinformation About Asylum Seekers and Refugees

Leaflet with information and statistics on asylum seekers and refugees in the Republic of Ireland. Addresses some commonly-held assumptions about crime, housing, employment and financial support. Published jointly with the United Nations High Commissioner for Refugees (UNHCR) Representation in Ireland. Free to download from the Publications (Latest Publications) section of the NCCRI website.

Date: 2007
Size: 10.5 cm x 21 cm, 8 pages.
Cost: Free online document.
Publisher: National Consultative Committee on Racism and Interculturalism (NCCRI)

Challenging Myths and Misinformation About Migrant Workers and Their Families

Leaflet with information and statistics on migrant workers and their families in the Republic of Ireland. Challenges some myths and assumptions about the impact of migrant workers on employment, the economy, public services and the criminal justice system. Published jointly with the Migrant Rights Centre Ireland (MRCI). Free to download from the NCCRI Publications (Latest Publications) section of the NCCRI website.

Date: 2007
Size: A4, 3 pages.
Cost: Free online document.
Publisher: National Consultative Committee on Racism and Interculturalism (NCCRI)

Domestic Violence Information Leaflets

A pack of 7 leaflets about domestic violence. The subjects covered include: how Women's Aid can help; children, young people and domestic violence; housing, legal and financial rights; NIWAF services; information for children and young people; raising awareness and challenging attitudes. Information leaflets on domestic violence in Chinese, Urdu, Hindi, Arabic and Portuguese are also available and can be downloaded from the publications section of the NIWAF website.

Cost: Free.
Publisher: Women's Aid Federation Northern Ireland

From Care to the Community

A set of 6 briefing papers on the link between leaving care and finding accommodation. The subjects covered are: research background, demographic profile of young people leaving care, accommodation provision, research findings, good practice models, key findings and recommendations. Key recommendations can be downloaded from the Simon Community Northern Ireland website.

Date: 2001
Size: A4, 30 pages.
Cost: Free.
Publisher: Simon Community Northern Ireland

Briefings, factsheets & leaflets

Hate Harassment Support Pack

Booklet for people in Northern Ireland experiencing harassment, intimidation or abuse on the grounds of their actual or perceived ethnicity, sexual orientation, religion, political opinion or disability. Includes sections on types of harassment and how to report it, support organisations, and specific information for people who are homeless, threatened with homelessness or renting privately. Free to download from the Publications section of the NIHE website.

Date: 2008
Size: A4, 20 pages.
Cost: Free online document.
Publisher: Northern Ireland Housing Executive

Home Truths: The Facts about Housing, Homelessness and Leaving Home

An information pack containing eight booklets for young people in Northern Ireland who are leaving home, facing homelessness or unsure about their housing options. Has sections on surviving homelessness, money management, substance misuse, health services and housing options.

Date: 2003
Size: 10 pages per booklet.
Cost: Free.
Publisher: Council for the Homeless (Northern Ireland)

Homeless? Your Rights Explained

Leaflet explaining the housing rights of people in Northern Ireland. Explains the criteria by which people are designated as homeless or about to become homeless, in priority need or intentionally homeless, and what follows as a result. Also covers appeals procedure. Available free as pdf by email (info@nihe.gov.uk) from the Northern Ireland Housing Executive.

Date: 1997
Size: A4, 2 pages.
Cost: Free.
Publisher: Northern Ireland Housing Executive

Monitoring and Review of Supporting People Services: Briefing Papers

Series of briefing papers on different elements of the framework for the monitoring and review of Supporting People (SP) services. First paper provides an introduction to the framework, others include information on Quality Assessment Framework, Provider Accreditation Process, Protection from Abuse, Fair Access, Diversity and Inclusion, and Complaints. Free to download from the Publications (Supporting People) section of the NIHE website. The 11th Briefing Paper is included in this section of the website under its title, Needs and Risk Assessment (Briefing Papers 4, 5 and 12 are not available).

Author: Northern Ireland Housing Executive
Size: A4, 4-11 pages.
Cost: Free online document.
Publisher: Northern Ireland Housing Executive

Northern Ireland Briefings and Policy Papers - Chartered Institute of Housing

Range of briefings and policy papers on housing issues in Northern Ireland. Includes electronic link to Housing Market Affordability in Northern Ireland 2006/2007, and to A Seven Point Plan for Housing: Making Best Use of Available Resources (2008), which calls for the provision of support services as a central means of reducing and preventing homelessness. Free to download from the Policy section of the Chartered Institute of Housing (Northern Ireland) website.

Cost: Free online documents.
Publisher: Chartered Institute of Housing (Northern Ireland)

The Orientation Pack for Northern Ireland for People from the Accession Countries

Pack outlining rights and entitlements for migrant workers in Northern Ireland. Contains six factsheets on a range of issues around housing, employment, benefits, health services, education, and transport. The final factsheet, Additional Information, covers other day to day matters, including how to shop cheaply, European food shops, car insurance, and opening a bank account. Available in English and the languages of the Accession Countries (Slovakia, Czech Republic, Estonia, Latvia, Lithuania, Hungary, Slovenia, Poland). Free to download from the Publications section of the Multicultural Resource Centre NI website.

Size: A5, 8 pages. Final factsheet: A5, 4 pages.
Cost: Free online document.
Publisher: Multicultural Resource Centre Northern Ireland

Campaigning & training material

This Guide includes information and materials for organisations carrying out campaigning, education or training on homelessness and related issues in Northern Ireland. Some campaigning and training materials are also available as online documents.

A Guide to Managing Your Money: A Resource for Service Users and Staff

Practical guide to benefits and budgeting. Contains information on who is eligible and how to apply for a range of benefits and support packages, including Disability Living Allowance, Housing Benefit, Incapacity Benefit, Income Support, Jobseeker's Allowance, New Deal, Social Fund, Crisis Loans and Community Care Grants. Also provides practical information on budgeting, including guidance on debt, loans, interest, and planning a budget. PDF on request by email (info@simoncommunity.org) from Simon Community Northern Ireland.

Date: 2006
Size: A4, 39 pages.
Cost: Free.
Publisher: Simon Community Northern Ireland

Addressing Homelessness

Simon Community's recommendations for improving homeless people's services in Northern Ireland. Measures include more social housing and sustainable tenancies, a statutory requirement to ensure access to health services, all homeless 16 and 17 year olds to be assessed as 'children in need', all employment schemes to look at working with homeless people. Can be downloaded from the Publications section of the Simon Community Northern Ireland website.

Author: Simon Community Northern Ireland
Date: 2003
Size: A3, 4 pages.
Cost: Free online document.
Publisher: Simon Community Northern Ireland

Challenging Myths and Misinformation About Asylum Seekers and Refugees

Leaflet with information and statistics on asylum seekers and refugees in the Republic of Ireland. Addresses some commonly-held assumptions about crime, housing, employment and financial support. Published jointly with the United Nations High Commissioner for Refugees (UNHCR) Representation in Ireland. Free to download from the Publications (Latest Publications) section of the NCCRI website.

Date: 2007
Size: 10.5 cm x 21 cm, 8 pages.
Cost: Free online document.
Publisher: National Consultative Committee on Racism and Interculturalism (NCCRI)

Challenging Myths and Misinformation About Migrant Workers and Their Families

Leaflet with information and statistics on migrant workers and their families in the Republic of Ireland. Challenges some myths and assumptions about the impact of migrant workers on employment, the economy, public services and the criminal justice system. Published jointly with the Migrant Rights Centre Ireland (MRCI). Free to download from the NCCRI Publications (Latest Publications) section of the NCCRI website.

Date: 2007
Size: A4, 3 pages.
Cost: Free online document.
Publisher: National Consultative Committee on Racism and Interculturalism (NCCRI)

Forced to Flee: Frequently Asked Questions About Refugees and Asylum Seekers in Northern Ireland

Booklet which addresses questions and commonly-held assumptions about refugees and asylum seekers in Northern Ireland, including the level of financial support they receive. Free to download from the Documents section of the Centre for Global Education website.

Author: Refugee Action Group
Date: 2007
Size: A4, 12 pages.
Cost: Free online document.
Publisher: Refugee Action Group
Distributor: Centre for Global Education

Homelessness - Prostitution: Legalisation?

Article making the links between homelessness and prostitution in Ireland, and arguing for the decriminalisation of prostitution. From Workers Solidarity newspaper number 56. Free to download from the Workers Solidarity website.

Date: 1999
Cost: Free online document.
Publisher: Workers Solidarity Movement

Campaigning & training material

Refugees and Asylum Seekers in Northern Ireland: A Place of Refuge?

Report on refugees and asylum seekers in Northern Ireland. Covers history, demography and experiences. Makes recommendations on asylum policy, statutory sector, legal support and NGOs. Free to download from the Publications section of the Multicultural Resource Centre Northern Ireland website. Executive summary also available in translation (Albanian, Arabic, Bengali, Chinese, Russian and Urdu) from the MCRC website.

Author: Refugee Action Group
Date: 2002
Size: A4, 37 pages.
Cost: Free online document.
Publisher: Refugee Action Group
Distributor: Multicultural Resource Centre Northern Ireland

Violence on the Edge: Exploring the Needs of Minority Ethnic Women Experiencing Domestic Violence in Northern Ireland

Research and training pack for people working with ethnic minority women experiencing domestic violence in Northern Ireland. Contains Executive Summary, Research Report and Facilitator's Handbook. Also includes training resources for use with groups.

Date: 1997
Size: A4, approx 95 pages in total.
Cost: £5 plus p&p £2.70.
Publisher: Women's Aid Federation Northern Ireland

This Guide includes details of directories and other publications providing listings of helping organisations in Northern Ireland. Some directories are also available as online documents.

Lesbian, Gay, Bisexual and Trans (LGBT) Services in Northern Ireland

Directory of lesbian, gay, bisexual and transgender (LGBT) organisations in Northern Ireland. Available free online at the Downloads section of The Rainbow Project website.

Date: 2007
Size: A4, 4 pages.
Cost: Free online document.
Publisher: The Rainbow Project

Supporting People Directory of Floating Support Services in Northern Ireland

Directory of floating support services available across Northern Ireland. Services indexed by Trust, NIHE District Office, Derry Council area and client support needs, including addiction, criminal justice, domestic violence, homelessness, mental health, older people, physical disability, young people. Free to download from the Publications (Supporting People) section of the NIHE website.

Size: A4, 90 pages.
Cost: Free online document.
Publisher: Northern Ireland Housing Executive

This Guide gives details of key guides and handbooks that provide practical information on homelessness and related issues in Northern Ireland. Most of these resources are primarily for advisors and agencies. Some guides and handbooks are also available as online documents.

Choosing to Protect: A Guide to Using the Protection of Children Northern Ireland (POC NI) Service

Guide for agencies in all sectors who have responsibilities for recruiting staff or volunteers to work with children. Covers range of issues, including legal requirements, requesting checks on prospective employees, whistle-blowing, and obtaining training and advice. Free to download from the DHSSPSNI website (Health and Social Care/Child Care/Child Protection/Guidance).

Date: 2008
Size: A4, 45 pages.
Cost: Free online document.
Publisher: Department of Health, Social Services and Public Safety

Choosing to Protect: A Guide to Using the Protection of Vulnerable Adults Northern Ireland (POVA NI) Service

Guide for agencies in all sectors who have responsibilities for recruiting staff or volunteers to work with vulnerable adults. Covers range of issues, including legal requirements, requesting checks on prospective employees, whistle-blowing and obtaining training and advice. Free to download from the DHSSPSNI website (Health and Social Care/Child Care/Child Protection/Guidance).

Date: 2008
Size: A4, 45 pages.
Cost: Free online document.
Publisher: Department of Health, Social Services and Public Safety

Housing Advice Toolkit

A practical resource pack for housing advisers in Northern Ireland. Covers homelessness, housing debt and renting in the public and private sectors. Includes checklists and sample letters.

Date: 2000
Cost: Free for voluntary agency members (included within £40-£65 membership fee), £30 per copy for individual or associate members, £60 for non-members.
Publisher: Housing Rights Service

Housing Rights Manual

A loose-leaf binder information service with quarterly updates which gives information on housing legislation and policy in Northern Ireland and practical advice on housing issues. Includes chapters on the background to housing in Northern Ireland, homelessness including the Housing Northern Ireland Order 1988, Northern Ireland Housing Executive, legal remedies, owner occupation, private rented sector including the Rent (NI) Order 1978, housing debt, financing accommodation and housing associations.

Cost: Free for voluntary agency members (included within £40-£65 membership fee), £70 per copy for individual or associate members, £140 for non-members.
Publisher: Housing Rights Service

Rights and Responsibilities: Guidelines on the Use of Leases and Licences in Special Needs Accommodation

A legal guide to the use of leases and licences in special needs accommodation. Covers the rights of residents, how to enforce move-on clauses, how house rules and tenants' rights relate, repossession procedures, special considerations for residents aged under 18 and those with mental health problems or learning disabilities and the complications of Joint Management Agreements.

Author: Cormacain, Ronan
Date: 2002
Size: A4, 75 pages.
Cost: Free.
Publisher: Council for the Homeless (Northern Ireland)

The Supporting People Handbook

Handbook on the Supporting People programme in Northern Ireland. Aims to provide information and practical advice to frontline workers, managers, decision makers, service users and other stakeholders. Explains what services are eligible for Supporting People funding and examines the different funding streams. Looks at commissioning, procurement, monitoring and quality assurance, strategic trends and identifies future challenges. Includes section on Floating Support Services.

Author: Viney, Anthony
Date: 2006
Size: A4, 68 pages
Cost: Free.
Publisher: Northern Ireland Housing Executive

This Guide lists key organisations in homelessness and related fields in Northern Ireland that offer membership. Benefits usually include newsletters, mailings of information and reductions on the price of publications, training and events.

Housing Rights Service Membership

Membership is open to anyone interested in housing issues in Northern Ireland. Members have access to specialist support and advice on housing issues and receive free or reduced price copies of the Housing Rights Manual and Housing Advice Toolkit, regular newsletter, and reduced rates and priority for training course places.

Cost: £10 for individuals, £40-£65 voluntary organisations, £85-£105 commercial and statutory organisations.

Publisher: Housing Rights Service

Many of the printed resources listed elsewhere in the Guide (including legislation, reports, directories, briefings and leaflets) are also available free of charge from the publisher's website. You will usually need Adobe Acrobat Reader to download them, but this is itself a free programme which can be downloaded from the internet.

A Mighty Silence: A Report on the Needs of Lesbians and Bisexual Women in Northern Ireland

Report on the needs of and services for the lesbian community in Northern Ireland. The report covers issues including homophobia, coming out, discrimination at work, parenting, disability, racism and gaps in services. Free to download from the Research section of the LASI website.

Author: Quiery, Marie
Date: 2002
Size: A4, 47 pages.
Cost: Free online document.
Publisher: LASI (Lesbian Advocacy Services Initiative)

Addressing Homelessness

Simon Community's recommendations for improving homeless people's services in Northern Ireland. Measures include more social housing and sustainable tenancies, a statutory requirement to ensure access to health services, all homeless 16 and 17 year olds to be assessed as 'children in need', all employment schemes to look at working with homeless people. Can be downloaded from the Publications section of the Simon Community Northern Ireland website.

Author: Simon Community Northern Ireland
Date: 2003
Size: A3, 4 pages.
Cost: Free online document.
Publisher: Simon Community Northern Ireland

Advice for Private Sector Tenants - NIHE Leaflets

Series of advice leaflets for private tenants in Northern Ireland. Information on furnished tenancies, harassment and illegal eviction, Housing Benefit and paying rent, fire safety and other housing matters. Free to download from the Publications (Advice for Private Sector Tenants) section of the NIHE website.

Cost: Free online documents.
Publisher: Northern Ireland Housing Executive

An Acceptable Prejudice? Homophobic Violence and Harassment in Northern Ireland

Research report on violence and harassment against lesbians and gay men in Northern Ireland. Contains literature review, statistics on homophobic incidents (including ones reported to housing agencies), a survey of lesbian, gay and bisexual (LGB) communities in Northern Ireland, and interviews with agencies. Recommendations include raising awareness of homophobic violence, more effective reporting and recording systems, and building closer links with bodies such as the Northern Ireland Housing Executive, Victim Support and Citizens Advice Bureaux. Available to download free from the Publications (Reports) section of the Institute for Conflict Research website.

Author: Jarman, Neil and Tennant, Alex
Date: 2003
Size: A5, 88 pages.
Cost: Free online document.
Publisher: Institute for Conflict Research

Chainmail

Biannual electronic bulletin aimed at members of CHNI (Council for the Homeless Northern Ireland). News, reviews, reports and papers on homelessness, health, social exclusion, policy and research. Free to download from the CHNI website.

Cost: Free online document.
Publisher: Council for the Homeless (Northern Ireland)

Chainmail 5: Lesbian, Gay, Bisexual and Transgender (LGBT) Issues

Special issue of Chainmail focusing on lesbian, gay, bisexual and transgender (LGBT) issues. Covers issues including legislation, health, housing, employment, research and other resources, policing and homophobic incidents. Free to download from the Publications section of the CHNI website.

Size: A4, 21 pages.
Cost: Free online document.
Publisher: Council for the Homeless (Northern Ireland)

Online documents

Challenging Myths and Misinformation About Asylum Seekers and Refugees

Leaflet with information and statistics on asylum seekers and refugees in the Republic of Ireland. Addresses some commonly-held assumptions about crime, housing, employment and financial support. Published jointly with the United Nations High Commissioner for Refugees (UNHCR) Representation in Ireland. Free to download from the Publications (Latest Publications) section of the NCCRI website.

Date: 2007
Size: 10.5 cm x 21 cm, 8 pages.
Cost: Free online document.
Publisher: National Consultative Committee on Racism and Interculturalism (NCCRI)

Challenging Myths and Misinformation About Migrant Workers and Their Families

Leaflet with information and statistics on migrant workers and their families in the Republic of Ireland. Challenges some myths and assumptions about the impact of migrant workers on employment, the economy, public services and the criminal justice system. Published jointly with the Migrant Rights Centre Ireland (MRCI). Free to download from the NCCRI Publications (Latest Publications) section of the NCCRI website.

Date: 2007
Size: A4, 3 pages.
Cost: Free online document.
Publisher: National Consultative Committee on Racism and Interculturalism (NCCRI)

CHNI Response to PSI Consultation Document

CHNI's response to the Department for Social Development's Promoting Social Inclusion (PSI) consultation document, Promoting the Social Inclusion of Homeless People: Addressing the Causes and Effects of Homelessness in Northern Ireland. Report also includes statistics about service users (based on 66 questionnaire returns), as well as their views on the homelessness prevention proposals contained in the PSI consultation document. Available to download from the CHNI website.

Date: 2006
Size: A4, 52 pages.
Cost: Free online document.
Publisher: Council for the Homeless (Northern Ireland)

Choosing to Protect: A Guide to Using the Protection of Children Northern Ireland (POC NI) Service

Guide for agencies in all sectors who have responsibilities for recruiting staff or volunteers to work with children. Covers range of issues, including legal requirements, requesting checks on prospective employees, whistle-blowing, and obtaining training and advice. Free to download from the DHSSPSNI website (Health and Social Care/Child Care/Child Protection/Guidance).

Date: 2008
Size: A4, 45 pages.
Cost: Free online document.
Publisher: Department of Health, Social Services and Public Safety

Choosing to Protect: A Guide to Using the Protection of Vulnerable Adults Northern Ireland (POVA NI) Service

Guide for agencies in all sectors who have responsibilities for recruiting staff or volunteers to work with vulnerable adults. Covers range of issues, including legal requirements, requesting checks on prospective employees, whistle-blowing and obtaining training and advice. Free to download from the DHSSPSNI website (Health and Social Care/Child Care/Child Protection/Guidance).

Date: 2008
Size: A4, 45 pages.
Cost: Free online document.
Publisher: Department of Health, Social Services and Public Safety

DHSSPSNI Drug and Alcohol Statistics and Research

Range of online statistics and official reports on drug and alcohol misuse in Northern Ireland. Includes electronic links to publications on drug and alcohol use and treatment services, adult drinking patterns, drug use and risk behaviour among injecting drug users, and problem heroin use. Also has link to Research into Homelessness and Substance Misuse. These publications are all free to download from the Statistics and Research - Public Health (Drug and Alcohol Misuse) section of the Department of Health, Social Services and Public Safety website.

Cost: Free online documents.
Publisher: Department of Health, Social Services and Public Safety

Drug Use Among the Homeless Population in Ireland

Report commissioned by National Advisory Committee on Drugs (NACD) on the nature, extent and context of drug use among people who are homeless in Ireland. Chapters on patterns of alcohol and drug use, risk behaviour and health, service provision. Includes statistics, literature review and policy recommendations. Can be downloaded for free from the Publications section of the NACD website.

Author: Lawless, Marie and Corr, Caroline
Date: 2005
Size: A4, 209 pages.
Cost: Free online document.
Publisher: The Stationery Office (TSO)

Empty Homes Strategy for Northern Ireland: Final Report

Report on empty homes in Northern Ireland. Recommends the introduction of new system of rating to cover private sector properties left vacant for 6 months or more, the appointment of the NIHE as the Empty Homes Agency for Northern Ireland, and the introduction of legislation similar to the English Empty Dwelling Management Orders. Free to download from the Strategies (Empty Homes) section of the NIHE website.

Date: 2007
Size: A4, 33 pages.
Cost: Free online document.
Publisher: Northern Ireland Housing Executive

Experiences of Portuguese Migrant Workers in Northern Ireland

Research report on Portuguese workers in Northern Ireland. Based on questionnaires and interviews, the report contains information and statistics on issues including language needs, education, employment, discrimination, and treatment by the state and public services. Available to download free (in English and Portuguese) from the Publications section of the Multicultural Resource Centre Northern Ireland website.

Author: Soares, A
Date: 2002
Cost: Free online document.
Publisher: Multicultural Resource Centre Northern Ireland

Forced to Flee: Frequently Asked Questions About Refugees and Asylum Seekers in Northern Ireland

Booklet which addresses questions and commonly-held assumptions about refugees and asylum seekers in Northern Ireland, including the level of financial support they receive. Free to download from the Documents section of the Centre for Global Education website.

Author: Refugee Action Group
Date: 2007
Size: A4, 12 pages.
Cost: Free online document.
Publisher: Refugee Action Group
Distributor: Centre for Global Education

From Hostel to Home: A Study into the Needs of Long-Term Homeless People (Summary)

Summary of report on homeless people with multiple needs in Northern Ireland. Based on survey of residents in hostels and other temporary accommodation with a range of support needs, including those with drug, alcohol and mental health issues, offending behaviour, and learning difficulties. Includes statistics on the level of support required in different Housing Executive areas. Report highlights particular problems around accessing addiction services, the treatment of people considered to have personality disorders, support services for people with dual diagnosis, and the role of GPs as the principal gatekeepers to other services. Recommends more move-on accommodation and support services, better staff training and links with statutory services, and lower staff/client ratios in keywork sessions. Free to download from the Publications (Research/Needs of Homeless People) section of the CHNI website. Copies of full report also available.

Author: Council for the Homeless (Northern Ireland)
Date: 2003
Size: A4, 26 pages. Full report 108 pages.
Cost: Free online document. Full report: contact CHNI for details of p&p costs.
Publisher: Council for the Homeless (Northern Ireland)

Online documents

Hate Harassment Support Pack

Booklet for people in Northern Ireland experiencing harassment, intimidation or abuse on the grounds of their actual or perceived ethnicity, sexual orientation, religion, political opinion or disability. Includes sections on types of harassment and how to report it, support organisations, and specific information for people who are homeless, threatened with homelessness or renting privately. Free to download from the Publications section of the NIHE website.

Date: 2008
Size: A4, 20 pages.
Cost: Free online document.
Publisher: Northern Ireland Housing Executive

Homeless Families, Homeless Children: Executive Summary

Summary of report on family homelessness in Derry City. Recommendations include the introduction of a network of floating support workers, and the production of an information pack on local services and support for all families in temporary accommodation. Free to download from the Simon Community website.

Date: 2001
Size: A4, 3 pages.
Cost: Free online document.
Publisher: Simon Community Northern Ireland

Homelessness - Prostitution: Legalisation?

Article making the links between homelessness and prostitution in Ireland, and arguing for the decriminalisation of prostitution. From Workers Solidarity newspaper number 56. Free to download from the Workers Solidarity website.

Date: 1999
Cost: Free online document.
Publisher: Workers Solidarity Movement

Homelessness in Northern Ireland Research Paper

A report on legislation governing homelessness, homeless provision and the proposed Housing Bill in Northern Ireland. Includes a statistical profile of homelessness in Northern Ireland. Free to download from the Northern Ireland Assembly website.

Date: 2002
Cost: Free online document.
Publisher: Northern Ireland Assembly

Homelessness Statistics (Northern Ireland)

Annual poster with statistics on homelessness in Northern Ireland. Available to download free from the CHNI website.

Cost: Free online document.
Publisher: Council for the Homeless (Northern Ireland)

Homelessness Strategy and Services Review: Summary Report

Review of homelessness strategy and services for Northern Ireland three years on from publication of Northern Ireland Homelessness Strategy. Summary report includes information on background context, the nature and extent of homelessness, current homelessness planning, services and funding. Also contains user views and section on equality dimension of proposals contained in review. Available to download from the Publications (Homelessness) section of the NIHE website. Copies of full review available on request.

Date: 2005
Size: A4, 36 pages.
Cost: Free online document.
Publisher: Northern Ireland Housing Executive

Houses in Multiple Occupation - NIHE Publications

Range of publications on Houses in Multiple Occupation (HMOs) in Northern Ireland. Includes electronic link to HMO Strategy Document and to HMO Standards. Available to download free from the HMOs section of the NIHE website.

Cost: Free online documents.
Publisher: Northern Ireland Housing Executive

Housing and Health: Towards a Shared Agenda

Strategic review of housing and health policy in Northern Ireland. Includes social, economic and demographic profiles of housing and health, and looks at progress made by the housing sector in the promotion of health and wellbeing. Recommendations include a review of homelessness services and the development of a comprehensive homelessness strategy. Free to download from the Publications section of the NIHE website.

Date: 2000
Size: A4, 65 pages.
Cost: Free online document.
Publisher: Northern Ireland Housing Executive

Housing Matters: Review of 'Housing and Health - Towards a Shared Agenda'

Consultation document on Northern Ireland Housing Executive's (NIHE) housing and health policy. Reviews progress in housing and health since 2000, when first strategy was published (Housing and Health: Towards a Shared Agenda). Makes new policy recommendations, including the promotion of independent living (as part of which reducing homelessness is identified as one of a number of key determinants of health and wellbeing). Free to download from the Strategies (Independent Living/ Housing and Health/Approach) section of the NIHE website.

Date: 2007
Size: A4, 40 pages.
Cost: Free online document.
Publisher: Northern Ireland Housing Executive

Housing Rights Review

Biannual journal on housing policy in Northern Ireland. Information on legislative changes and recent case law, and articles on range of topics, including homelessness strategy. Available to download (along with back issues) from the Housing Rights Service website.

Cost: Free online document.
Publisher: Housing Rights Service

Housing Rights Service Checklists

Series of checklists and sample letters to help people in Northern Ireland who are homeless or in housing need take practical steps to find, secure and manage appropriate accommodation. Includes checklists on homelessness, to help people decide if they are in priority need and whether they should apply to the Housing Executive as homeless. Other checklists help with calculating points when looking for Housing Executive properties, finding private rented accommodation, moving home, and dealing with debt. Available free from the Downloads section of the HRS website.

Size: A4, mostly 1 or 2 pages.
Cost: Free online documents.
Publisher: Housing Rights Service

Housing Rights Service Sample Documents

Sample documents for people in housing need in Northern Ireland. Includes standard letters and forms to help with applications for Housing Executive accommodation, homelessness and priority needs appeals, dealing with debt, home adaptation grant forms, and Housing Benefit appeals. Free to download from the Free Downloads (Sample Documents) section of the Housing Advice Northern Ireland website.

Cost: Free online documents.
Publisher: Housing Rights Service

Housing Selection Scheme - NIHE Publications

Range of booklets and forms for people applying for social housing in Northern Ireland. Includes electronic link to Housing Selection Scheme Booklet, which summarises the rules used to assess the needs of housing applicants and to allocate accommodation. Free to download from the Housing Selection Scheme section of the NIHE website.

Cost: Free online documents.
Publisher: Northern Ireland Housing Executive

Including the Homeless: A Strategy to Promote the Social Inclusion of Homeless People in Northern Ireland

Strategy document on the social inclusion of homeless people and those at risk of homelessness in Northern Ireland. Chapters on what it means to be homeless, the problem in Northern Ireland, services currently available, and the way forward. Concludes with an action plan. Available online at the Housing Publications section of the DSDNI website.

Author: Department for Social Development
Date: 2007
Size: A4, 85 pages.
Cost: Free online document.
Publisher: Department for Social Development

Lesbian, Gay, Bisexual and Trans (LGBT) Services in Northern Ireland

Directory of lesbian, gay, bisexual and transgender (LGBT) organisations in Northern Ireland. Available free online at the Downloads section of The Rainbow Project website.

Date: 2007
Size: A4, 4 pages.
Cost: Free online document.
Publisher: The Rainbow Project

Online documents

Lost Youth: Young Runaways in Northern Ireland

Report on young people under 16 in Northern Ireland who run away or are forced to leave home. Looks at prevalence and characteristics of young runaways, including home, care, personal, school, paramilitary and other contexts, their reasons for running away, and their needs. Contains demographic statistics. Identifies key areas which need to be addressed, including family policy and the process of detachment for young people, inter-agency working, refuge provision, and substitute care. Available to download free from the Publications (Report Downloads - Children and Young People's Social Work research reports) section of the Social Policy Research Unit website.

Author: Raws, Phil
Date: 2001
Size: A4, 81 pages.
Cost: Free online document.
Publisher: Children's Society
Distributor: Social Policy Research Unit

Mapping BME and Migrant Workers in Northern Ireland

Information and statistics on black and minority ethnic (BME) and migrant workers in Northern Ireland. Includes demographic information, statistics on race hate and crime, and figures for the waiting list for, and allocation of, social housing. Based on data from a range of official statistical publications. Free to download from the Publications section of the NIHE website.

Date: 2006
Size: A4, 9 pages.
Cost: Free online document.
Publisher: Northern Ireland Housing Executive

Measuring Stress and Burnout Amongst Homelessness Workers in Northern Ireland

Summary of research on the relationship between work factors, occupational stress and health in the homelessness sector. Finds that burnout amongst homelessness workers in Northern Ireland has reached extreme levels. Recommends effective staff management and stress management techniques. Free to download from the Toolbox (CHNI members only) section of the CHNI website. Full report also available for members to download from the CHNI website.

Author: Quinn, George
Date: 2007
Size: A4, 19 pages. Full report 250 pages.
Cost: Free online document.
Publisher: Council for the Homeless (Northern Ireland)

Migrant Workers and their Families in Northern Ireland: A Trade Union Response

Report on migrant workers and their families in Northern Ireland. Looks at the international, EU, British and Irish policy context for migrant workers, existing research and demographic data, employment issues, the relationship with trade unions, issues for families of migrant workers, racism and sectarianism. Free to download from the Publications section of the ICTU website.

Author: McVeigh, Robbie
Date: 2007
Size: A4, 74 pages.
Cost: Free online document.
Publisher: Irish Congress of Trade Unions (ICTU)

Migrant Workers in Northern Ireland

Report on people moving to Northern Ireland to live and work, excluding those from Great Britain and the Republic of Ireland. Provides statistics and demographic data and looks at reasons, issues, problems and responses associated with migration. Problems identified include poor working conditions, unsatisfactory housing, especially when supplied by employers, harassment, and insufficient interpretation services. Free to download from the Publications (Reports) section of the Institute for Conflict Research website.

Author: Bell, K, Jarman, N and Lefebvre, T
Date: 2004
Size: A5, 133 pages.
Cost: Free online document.
Publisher: Institute for Conflict Research

Migrant Workers in Northern Ireland: Meeting the Needs of Migrant Workers, their Families and their Employers

Policy paper on migrant workers in Northern Ireland. Recommendations include strategic government planning to meet the needs of migrant workers and their employers, better information and advice, more housing, education and interpretation services, and greater awareness and enforcement of employment rights. Available to download free from the Policy Documents section of the Concrdia website.

Date: 2007
Size: A4, 16 pages.
Cost: Free online document.
Publisher: Concordia

Monitoring and Review of Supporting People Services: Briefing Papers

Series of briefing papers on different elements of the framework for the monitoring and review of Supporting People (SP) services. First paper provides an introduction to the framework, others include information on Quality Assessment Framework, Provider Accreditation Process, Protection from Abuse, Fair Access, Diversity and Inclusion, and Complaints. Free to download from the Publications (Supporting People) section of the NIHE website. The 11th Briefing Paper is included in this section of the website under its title, Needs and Risk Assessment (Briefing Papers 4, 5 and 12 are not available).

Author: Northern Ireland Housing Executive
Size: A4, 4-11 pages.
Cost: Free online document.
Publisher: Northern Ireland Housing Executive

Northern Ireland Anti-Discrimination Legislation

Website with chronology and electronic links for all the main pieces of anti-discrimination legislation in Northern Ireland. Covers legislation on age, disability, gender, race, religion and politics, sexual orientation and other related issues. Free to download from the section on The Law on the Equality Commission for Northern Ireland website.

Cost: Free online documents.
Publisher: Equality Commission for Northern Ireland

Northern Ireland Briefings and Policy Papers - Chartered Institute of Housing

Range of briefings and policy papers on housing issues in Northern Ireland. Includes electronic link to Housing Market Affordability in Northern Ireland 2006/2007, and to A Seven Point Plan for Housing: Making Best Use of Available Resources (2008), which calls for the provision of support services as a central means of reducing and preventing homelessness. Free to download from the Policy section of the Chartered Institute of Housing (Northern Ireland) website.

Cost: Free online documents.
Publisher: Chartered Institute of Housing (Northern Ireland)

Northern Ireland Homelessness Strategy

Final report from consultation about the Homelessness Strategy and Services Review for Northern Ireland which sets out a comprehensive approach to tackle homelessness. It focuses on helping people avoid homelessness, helping people out of homelessness and supporting people when they get a home. Can be downloaded from the Publications (Homelessness) section of the NIHE website.

Date: 2002
Size: A4, 24 pages.
Cost: Free online document.
Publisher: Northern Ireland Housing Executive

Northern Ireland Hostels Regulations Templates

Supported accommodation rules templates for hostels in Northern Ireland. Available in English, French, Mandarin, Cantonese, Lithuanian, Polish, Portuguese and Russian. Available for CHNI members to download free via the Tool Box area of the website.

Size: A4, 5 pages.
Cost: Free online documents.
Publisher: Council for the Homeless (Northern Ireland)

Northern Ireland Housing Bulletins

Quarterly briefing containing statistics about housing in Northern Ireland. Includes numbers of households presenting as homeless by reason for homelessness and by type of household, and number of households accepted as priority homeless by reason of homelessness. Can be downloaded from the Department for Social Development website.

Cost: Free online document.
Publisher: Department for Social Development

Northern Ireland Housing Market Review and Perspectives 2008-11

Annual publication on the housing market in Northern Ireland. Contains an introduction to the strategic context (including housing finance and policy, the economy, and homelessness), and sections and statistics on the owner occupier, private rented and social housing sectors. Looks at factors which will influence the development of these sectors in the coming three year period. Free to download from the NIHE website.

Date: 2008
Size: A4, 112 pages.
Cost: Free online document.
Publisher: Northern Ireland Housing Executive

Online documents

Northern Ireland Housing Statistics

An annual report containing statistical information about housing in Northern Ireland. Includes most recent 5 years figures for households presenting as homeless arranged by reason for homelessness, household type and outcome. Can be downloaded from the Statistics and Research (Housing Statistics) section of the Department for Social Development website.

Cost: Free online document.
Publisher: Department for Social Development

Northern Ireland Legislation

Website with electronic links to all legislation in Northern Ireland, including The Housing (Northern Ireland) Order 1988 and 2003, The Children (Leaving Care) Act (Northern Ireland) 2002 and other legislation relating directly or indirectly to homelessness. Provides links, sorted alphabetically by year, to the full text of Acts and Explanatory Notes of the Northern Ireland Assembly, Northern Ireland Orders in Council, and to all UK Acts of Parliament and Statutory Instruments that apply exclusively or primarily to Northern Ireland. Free to download from the Legislation (Original) section of the OPSI website.

Cost: Free online documents.
Publisher: Office of Public Sector Information (OPSI)

Opening the Door to Health

Research report on single homeless people's access to primary health care services in Northern Ireland. Recommendations include the targeting of single homeless people alongside other socially disadvantaged groups as part of health and social services policy; training for primary care and A&E staff on the needs of homeless people; and the development of health information packs for homeless people. Research based on focus group discussions, questionnaire survey of hostel residents and interviews with health care professionals. Free to download from the Publications section of the Simon Community Northern Ireland website.

Author: Southern Health and Social Services Council
Date: 2000
Size: A4, 48 pages.
Cost: Free online document.
Publisher: Simon Community Northern Ireland

Out On Your Own: An Examination of the Mental Health of Young Same-Sex Attracted Men

Research report on the mental health of young gay and bisexual men living or brought up in Northern Ireland. Findings include levels of diagnosis of mental illness, experience of homophobia at school, young people moving out of their family home because of negative attitudes towards their sexuality. Recommendations include research into the needs of LGB people who access housing. Free to download from the Downloads section of the Rainbow Project website.

Author: McNamee, Helen
Date: 2006
Size: A4, 100 pages.
Cost: Free online document.
Publisher: The Rainbow Project

Overview of Research on Drug Misuse Among the Homeless in Ireland

Paper presented at 'Homelessness and Problem Drug Use' conference. Covers measuring the extent of homelessness, the link between drug use and homelessness, the extent of drug misuse among the homeless population, issues and implications for service providers. Includes literature review and statistics. Available to download from the Publications section of the National Advisory Committee on Drugs website.

Author: O'Gorman, Aileen
Date: 2002
Size: A4, 12 pages.
Cost: Free online document.
Publisher: National Advisory Committee on Drugs

Promoting the Social Inclusion of Homeless People: Addressing the Causes and Effects of Homelessness in Northern Ireland

Consultation document on homelessness policy in Northern Ireland. Includes sections on Promoting Social Inclusion (PSI), what it means to be homeless, homelessness and homeless services, and proposals for legislative changes. Also includes proposals to address homelessness in a number of areas, including housing, health and social services, employment and education. Makes a number of recommendations, including a statutory requirement for the Northern Ireland Housing Executive (NIHE) to produce a homelessness strategy, for preventing and alleviating homelessness, every five years. Available to download from the Consultations (Archived) section of the DSDNI website.

Author: PSI Working Group on Homelessness
Date: 2004
Size: A4, 100 pages.
Cost: Free online document.
Publisher: Department for Social Development

Promoting the Social Inclusion of Homeless People: Briefing Papers

A number of briefing papers produced in response to the Department for Social Development's consultation document, Promoting the Social Inclusion of Homeless People: Addressing the Causes and Effects of Homelessness in Northern Ireland. Papers on homelessness prevention, housing, health and social services, financial disadvantage, employability, education, criminal justice and community safety, and legislation (areas identified by the Working Group for its homelessness prevention proposals). Papers prepared by a number of agencies on behalf of the Voluntary Sector Housing Group. Available to download from the Publications (Policy) section of the CHNI website.

Date: 2004/2005
Cost: Free online documents.
Publisher: Council for the Homeless (Northern Ireland)

Refugees and Asylum Seekers in Northern Ireland: A Place of Refuge?

Report on refugees and asylum seekers in Northern Ireland. Covers history, demography and experiences. Makes recommendations on asylum policy, statutory sector, legal support and NGOs. Free to download from the Publications section of the Multicultural Resource Centre Northern Ireland website. Executive summary also available in translation (Albanian, Arabic, Bengali, Chinese, Russian and Urdu) from the MCRC website.

Author: Refugee Action Group
Date: 2002
Size: A4, 37 pages.
Cost: Free online document.
Publisher: Refugee Action Group
Distributor: Multicultural Resource Centre Northern Ireland

Research into Food Poverty and Homelessness in Northern Ireland: Final Report

A report about the impact of poverty and social exclusion on the diet of people who are homeless in Northern Ireland. Commissioned by the Food Standards Agency (FSA). Highlights key barriers to healthy eating and makes recommendations about the remit and role of the FSA, education, food catering services for homeless people, further research, affordability of healthy food, and advocacy. The research was based on interviews with homeless people staying in temporary accommodation, managers and staff at two agencies working with rough sleepers, and some key service providers for the homeless. Available to download from the Nutrition: Northern Ireland (Homelessness and Food Poverty) section of the Food Standards Agency Northern Ireland website.

Author: Deloitte MCS Ltd
Date: 2006
Size: A4, 93 pages.
Cost: Free online document.
Publisher: Food Standards Agency Northern Ireland

Research into Homelessness and Substance Misuse

Report on homelessness and substance misuse in Northern Ireland. Recommendations include the development of a regional strategy for an integrated housing, homelessness and substance use service, better information and prevention services, and more specialised training. Research carried out by Simon Community and Deloitte, based on interviews with 154 homeless people, homelessness and substance misuse service providers, and other stakeholders. Available to download from the DHSSPSNI website.

Author: Deloitte MCS Ltd
Date: 2004
Size: A4, 218 pages.
Cost: Free online document.
Publisher: Department of Health, Social Services and Public Safety

Review into Affordable Housing - Final Report

Report on affordable housing in Northern Ireland. Covers what is meant by affordable housing, the future need for new house building, planning, land and building issues, regeneration, extending access to sustainable home ownership, empty homes, and the private rented sector. Free to download from the Housing (Affordability Review publications) section of the DSDNI website.

Date: 2007
Size: A4, 71 pages.
Cost: Free online document.
Publisher: Department for Social Development

Online documents

Rural Homelessness: Advice, Accommodation and Support Options for Homeless People Living in Rural Northern Ireland

Research report on advice, support and accommodation available to homeless people in rural Northern Ireland. Based on detailed surveys in Newtownards, Newry, Fermanagh, Ballymena and the rural area of east County Londonderry. The report makes a number of recommendations, including the need for further research into hidden homelessness within rural communities. Among recommendations relating to advice and support services, the report concludes that a telephone helpline service giving practical advice (and not just information) is a resource which groups would welcome. Other recommendations are made about temporary accommodation and the prevention of homelessness. Available to download free from the CHNI website.

Author: McCrum, Joan
Date: 2003
Size: A4, 90 pages.
Cost: Free online document.
Publisher: Council for the Homeless (Northern Ireland)

Shout: The Needs of Young People in Northern Ireland Who Identify as Lesbian, Gay, Bisexual and/or Transgender

Research report on young people in Northern Ireland who identify as lesbian, gay, bisexual and/or transgender (LGBT). Includes demographic statistics, information about sources of information and support, experiences of school and comparisons with heterosexual counterparts. Recommends action to develop support services and training, particularly by the Department of Education and the Youth Service. Research commissioned by Department of Education. Free to download from the Youthnet website.

Author: Carolan, Fidelma and Redmond, Sharon
Date: 2003
Size: A4, 24 pages.
Cost: Free online document.
Publisher: Youthnet

Supporting People Directory of Floating Support Services in Northern Ireland

Directory of floating support services available across Northern Ireland. Services indexed by Trust, NIHE District Office, Derry Council area and client support needs, including addiction, criminal justice, domestic violence, homelessness, mental health, older people, physical disability, young people. Free to download from the Publications (Supporting People) section of the NIHE website.

Size: A4, 90 pages.
Cost: Free online document.
Publisher: Northern Ireland Housing Executive

Supporting People, Changing Lives: The Supporting People Strategy 2005-2010

Strategy for commissioning housing support services to vulnerable people in Northern Ireland. Looks at supply, needs, priorities and action plans for Supporting People client groups, including those who are homeless, people with mental health needs or learning disabilities, young people, and people from ethnic minorities. Contains statistics for resource distribution across client groups in Northern Ireland compared with English Administrative Authorities. Free to download from the Publications (Supporting People) section of the NIHE website.

Date: 2005
Size: A4, 90 pages.
Cost: Free online document.
Publisher: Northern Ireland Housing Executive

The Face of Older Homelessness: Executive Summary

Summary of report examining the nature and extent of older homelessness in Northern Ireland and eight counties in the Republic. Includes key recommendations, which for Northern Ireland are increased accessibility and separate units (or separate communal areas) in hostels. Free to download from the Simon Community Northern Ireland website.

Date: 2003
Size: A4, 3 pages.
Cost: Free.
Publisher: Simon Community Northern Ireland

The Housing (Northern Ireland) Order 1988

Primary legislation covering homelessness in Northern Ireland. Covers definitions of homelessness, statutory duties, and financial and other assistance for organisations concerned with homelessness. Can be downloaded free of charge from the legislation section of the Office of Public Sector Information website.

Date: 1988
Size: 27 pages.
ISBN: 9780110879901
Cost: Free online document.
Publisher: The Stationery Office (TSO)

The Housing (Northern Ireland) Order 2003

Legislation which applies to Northern Ireland and impacts on many areas of housing including homelessness, allocations, security of tenure, anti-social behaviour, tenants' rights and Houses of Multiple Occupation.

Among its provisions, it introduces means of dealing with anti-social behaviour from tenants including introductory tenancies and injunctions. Can be downloaded from the Office of Public Sector Information website.

Date: 2003
ISBN: 9780110443539
Cost: Free online document.
Publisher: The Stationery Office (TSO)

The Orientation Pack for Northern Ireland for People from the Accession Countries

Pack outlining rights and entitlements for migrant workers in Northern Ireland. Contains six factsheets on a range of issues around housing, employment, benefits, health services, education, and transport. The final factsheet, Additional Information, covers other day to day matters, including how to shop cheaply, European food shops, car insurance, and opening a bank account. Available in English and the languages of the Accession Countries (Slovakia, Czech Republic, Estonia, Latvia, Lithuania, Hungary, Slovenia, Poland). Free to download from the Publications section of the Multicultural Resource Centre NI website.

Size: A5, 8 pages. Final factsheet: A5, 4 pages.
Cost: Free online document.
Publisher: Multicultural Resource Centre Northern Ireland

Travellers Accommodation Needs Assessment in Northern Ireland

Report on the accommodation needs of Travellers in Northern Ireland. Research carried out in consultation with Traveller organisations, members of Traveller communities, and District Councils. Includes statistics and other information on household characteristics, current and preferred accommodation, intimidation and harassment, propensity to travel and incidence of disability. Free to download from the Strategies (Travellers) section of the NIHE website. An Evaluation of Traveller Grouped Housing (2005) is also available to download from the same section of the NIHE website.

Date: 2002
Size: A4, 60 pages. Evaluation: A4, 53 pages.
Cost: Free online document.
Publisher: Northern Ireland Housing Executive

Wherever I Lay My Hat: A Study of Out of Home Drug Users

Research study on the relationship between drug use and homelessness generally, and the extent of homelessness among drug users using the Merchant's Quay project's Contact Centre in particular. Includes statistics, and makes recommendations for drug services, homeless services, and housing providers. Available to download free from the Research (Publications) section of the Merchants Quay Ireland website.

Author: Cox, Gemma and Lawless, Marie
Date: 1999
Size: A4, 83 pages.
Cost: Free online document.
Publisher: Merchants Quay Ireland

'Won't It Do Me Rightly?' Older People and Housing Poverty in Rural Northern Ireland

Report on the key issues affecting older people living in unfit housing in rural areas in Northern Ireland. Recommendations include better communication with older people about home improvement grants, development of a handyperson service to deal with repairs, and establishing an advisory panel on the housing needs of older people in rural areas. Free to download (listed as Older People and Housing Poverty in Rural Northern Ireland) from the Publications section of the Northern Ireland Housing Executive website.

Author: Rural Community Network
Date: 2007
Size: A4, 49 pages.
Cost: Free online document.
Publisher: Northern Ireland Housing Executive

This Guide lists periodicals and bulletins about homelessness and related issues in Northern Ireland. Some periodicals and bulletins are also available as online documents.

Chainmail

Biannual electronic bulletin aimed at members of CHNI (Council for the Homeless Northern Ireland). News, reviews, reports and papers on homelessness, health, social exclusion, policy and research. Free to download from the CHNI website.

Cost: Free online document.
Publisher: Council for the Homeless (Northern Ireland)

Chainmail 5: Lesbian, Gay, Bisexual and Transgender (LGBT) Issues

Special issue of Chainmail focusing on lesbian, gay, bisexual and transgender (LGBT) issues. Covers issues including legislation, health, housing, employment, research and other resources, policing and homophobic incidents. Free to download from the Publications section of the CHNI website.

Size: A4, 21 pages.
Cost: Free online document.
Publisher: Council for the Homeless (Northern Ireland)

Housing Rights Review

Biannual journal on housing policy in Northern Ireland. Information on legislative changes and recent case law, and articles on range of topics, including homelessness strategy. Available to download (along with back issues) from the Housing Rights Service website.

Cost: Free online document.
Publisher: Housing Rights Service

This Guide lists reports, books and key pieces of legislation around homelessness and related issues in Northern Ireland. Some reports, legislation and books are also available as online documents.

Only key pieces of legislation are listed separately in this section. All legislation relating to Northern Ireland can be accessed via the website page detailed below: [Northern Ireland Legislation](#).

A Mighty Silence: A Report on the Needs of Lesbians and Bisexual Women in Northern Ireland

Report on the needs of and services for the lesbian community in Northern Ireland. The report covers issues including homophobia, coming out, discrimination at work, parenting, disability, racism and gaps in services. Free to download from the Research section of the LASI website.

Author: Quiery, Marie
Date: 2002
Size: A4, 47 pages.
Cost: Free online document.
Publisher: LASI (Lesbian Advocacy Services Initiative)

An Acceptable Prejudice? Homophobic Violence and Harassment in Northern Ireland

Research report on violence and harassment against lesbians and gay men in Northern Ireland. Contains literature review, statistics on homophobic incidents (including ones reported to housing agencies), a survey of lesbian, gay and bisexual (LGB) communities in Northern Ireland, and interviews with agencies. Recommendations include raising awareness of homophobic violence, more effective reporting and recording systems, and building closer links with bodies such as the Northern Ireland Housing Executive, Victim Support and Citizens Advice Bureaux. Available to download free from the Publications (Reports) section of the Institute for Conflict Research website.

Author: Jarman, Neil and Tennant, Alex
Date: 2003
Size: A5, 88 pages.
Cost: Free online document.
Publisher: Institute for Conflict Research

CHNI Response to PSI Consultation Document

CHNI's response to the Department for Social Development's Promoting Social Inclusion (PSI) consultation document, Promoting the Social Inclusion of Homeless People: Addressing the Causes and Effects of Homelessness in Northern Ireland. Report also includes statistics about service users (based on 66 questionnaire returns), as well as their views on the homelessness prevention proposals contained in the PSI consultation document. Available to download from the CHNI website.

Date: 2006
Size: A4, 52 pages.
Cost: Free online document.
Publisher: Council for the Homeless (Northern Ireland)

Drug Use Among the Homeless Population in Ireland

Report commissioned by National Advisory Committee on Drugs (NACD) on the nature, extent and context of drug use among people who are homeless in Ireland. Chapters on patterns of alcohol and drug use, risk behaviour and health, service provision. Includes statistics, literature review and policy recommendations. Can be downloaded for free from the Publications section of the NACD website.

Author: Lawless, Marie and Corr, Caroline
Date: 2005
Size: A4, 209 pages.
Cost: Free online document.
Publisher: The Stationery Office (TSO)

Empty Homes Strategy for Northern Ireland: Final Report

Report on empty homes in Northern Ireland. Recommends the introduction of new system of rating to cover private sector properties left vacant for 6 months or more, the appointment of the NIHE as the Empty Homes Agency for Northern Ireland, and the introduction of legislation similar to the English Empty Dwelling Management Orders. Free to download from the Strategies (Empty Homes) section of the NIHE website.

Date: 2007
Size: A4, 33 pages.
Cost: Free online document.
Publisher: Northern Ireland Housing Executive

Reports, legislation & books

Ex-Offenders Survey - Summary

Summary of research study on the accommodation, advice and support options for ex-offenders in Northern Ireland. Concludes that having secure accommodation upon release from prison can reduce re-offending by 20%. Recommends a multi-agency approach, the development of practical support both within prison and on release, and further research into accommodation for female offenders, particularly those with addiction problems. Based on sample of sentenced and remand offenders within the three prisons in Northern Ireland. Available by email (info@nihe.gov.uk) from the Northern Ireland Housing Executive.

Date: 2005
Size: A4, 14 pages.
Cost: Free.
Publisher: Northern Ireland Housing Executive

Experiences of Portuguese Migrant Workers in Northern Ireland

Research report on Portuguese workers in Northern Ireland. Based on questionnaires and interviews, the report contains information and statistics on issues including language needs, education, employment, discrimination, and treatment by the state and public services. Available to download free (in English and Portuguese) from the Publications section of the Multicultural Resource Centre Northern Ireland website.

Author: Soares, A
Date: 2002
Cost: Free online document.
Publisher: Multicultural Resource Centre Northern Ireland

Foreign Nationals Sleeping Rough in Belfast

Research report on migrant workers in Northern Ireland, particularly those in Belfast. Looks at the British and Irish policy contexts, and contains information and statistics on migrant workers in Northern Ireland with regard to employment, accommodation, languages spoken, and school data. Other sections cover the experiences of migrant workers in Northern Ireland with regard to employment issues, racism, harassment and housing, and look at how migrant workers are viewed by Irish people and service providers. The report also focuses on foreign nationals who are homeless and sleeping rough in Belfast, and includes details about their education and skills, length of stay, and employment. Available on request by email (info@chni.org.uk) from Council for the Homeless Northern Ireland.

Date: 2008
Size: A4, 62 pages.
Cost: Free.
Publisher: Council for the Homeless (Northern Ireland)

From Hostel to Home: A Study into the Needs of Long-Term Homeless People (Summary)

Summary of report on homeless people with multiple needs in Northern Ireland. Based on survey of residents in hostels and other temporary accommodation with a range of support needs, including those with drug, alcohol and mental health issues, offending behaviour, and learning difficulties. Includes statistics on the level of support required in different Housing Executive areas. Report highlights particular problems around accessing addiction services, the treatment of people considered to have personality disorders, support services for people with dual diagnosis, and the role of GPs as the principal gatekeepers to other services. Recommends more move-on accommodation and support services, better staff training and links with statutory services, and lower staff/client ratios in keywork sessions. Free to download from the Publications (Research/Needs of Homeless People) section of the CHNI website. Copies of full report also available.

Author: Council for the Homeless (Northern Ireland)
Date: 2003
Size: A4, 26 pages. Full report 108 pages.
Cost: Free online document. Full report: contact CHNI for details of p&p costs.
Publisher: Council for the Homeless (Northern Ireland)

Homeless Families, Homeless Children: Executive Summary

Summary of report on family homelessness in Derry City. Recommendations include the introduction of a network of floating support workers, and the production of an information pack on local services and support for all families in temporary accommodation. Free to download from the Simon Community website.

Date: 2001
Size: A4, 3 pages.
Cost: Free online document.
Publisher: Simon Community Northern Ireland

Homelessness Strategy and Services Review: Summary Report

Review of homelessness strategy and services for Northern Ireland three years on from publication of Northern Ireland Homelessness Strategy. Summary report includes information on background context, the nature and extent of homelessness, current homelessness planning, services and funding. Also contains user views and section on equality dimension of proposals contained in review. Available to download from the Publications (Homelessness) section of the NIHE website. Copies of full review available on request.

Date: 2005
Size: A4, 36 pages.
Cost: Free online document.
Publisher: Northern Ireland Housing Executive

Housing and Health: Towards a Shared Agenda

Strategic review of housing and health policy in Northern Ireland. Includes social, economic and demographic profiles of housing and health, and looks at progress made by the housing sector in the promotion of health and wellbeing. Recommendations include a review of homelessness services and the development of a comprehensive homelessness strategy. Free to download from the Publications section of the NIHE website.

Date: 2000
Size: A4, 65 pages.
Cost: Free online document.
Publisher: Northern Ireland Housing Executive

Housing Matters: Review of 'Housing and Health - Towards a Shared Agenda'

Consultation document on Northern Ireland Housing Executive's (NIHE) housing and health policy. Reviews progress in housing and health since 2000, when first strategy was published (Housing and Health: Towards a Shared Agenda). Makes new policy recommendations, including the promotion of independent living (as part of which reducing homelessness is identified as one of a number of key determinants of health and wellbeing). Free to download from the Strategies (Independent Living/ Housing and Health/Approach) section of the NIHE website.

Date: 2007
Size: A4, 40 pages.
Cost: Free online document.
Publisher: Northern Ireland Housing Executive

Lost Youth: Young Runaways in Northern Ireland

Report on young people under 16 in Northern Ireland who run away or are forced to leave home. Looks at prevalence and characteristics of young runaways, including home, care, personal, school, paramilitary and other contexts, their reasons for running away, and their needs. Contains demographic statistics. Identifies key areas which need to be addressed, including family policy and the process of detachment for young people, inter-agency working, refuge provision, and substitute care. Available to download free from the Publications (Report Downloads - Children and Young People's Social Work research reports) section of the Social Policy Research Unit website.

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Date: 2001
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Distributor: Social Policy Research Unit

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Publisher: Northern Ireland Housing Executive

Measuring Stress and Burnout Amongst Homelessness Workers in Northern Ireland

Summary of research on the relationship between work factors, occupational stress and health in the homelessness sector. Finds that burnout amongst homelessness workers in Northern Ireland has reached extreme levels. Recommends effective staff management and stress management techniques. Free to download from the Toolbox (CHNI members only) section of the CHNI website. Full report also available for members to download from the CHNI website.

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Migrant Workers and their Families in Northern Ireland: A Trade Union Response

Report on migrant workers and their families in Northern Ireland. Looks at the international, EU, British and Irish policy context for migrant workers, existing research and demographic data, employment issues, the relationship with trade unions, issues for families of migrant workers, racism and sectarianism. Free to download from the Publications section of the ICTU website.

Author: McVeigh, Robbie
Date: 2007
Size: A4, 74 pages.
Cost: Free online document.
Publisher: Irish Congress of Trade Unions (ICTU)

Reports, legislation & books

Migrant Workers in Northern Ireland

Report on people moving to Northern Ireland to live and work, excluding those from Great Britain and the Republic of Ireland. Provides statistics and demographic data and looks at reasons, issues, problems and responses associated with migration. Problems identified include poor working conditions, unsatisfactory housing, especially when supplied by employers, harassment, and insufficient interpretation services. Free to download from the Publications (Reports) section of the Institute for Conflict Research website.

Author: Bell, K, Jarman, N and Lefebvre, T
Date: 2004
Size: A5, 133 pages.
Cost: Free online document.
Publisher: Institute for Conflict Research

No Straight Answers: The Experiences of LGBT Service Users and Service Providers in Derry City

Unpublished (academic) research study on the experiences of lesbian, gay, bisexual and transgender (LGBT) people in the Derry City Council area who have been homeless or threatened with homelessness. Looks at the causes of homelessness among LGBT people compared with the population as a whole, the legislative background, support needs and services, and the experiences of LGBT people in temporary accommodation. Contains literature review and statistics. Recommendations include more effective monitoring policies and practices, better staff training, and the development of working partnerships between mainstream service providers and LGBT groups. Qualitative study carried out in conjunction with the Rainbow project and LASI (Lesbian Advocacy Services Initiative). PDF available on request by email (info@chni.org.uk) from Council for the Homeless Northern Ireland.

Date: 2007
Size: A4, 176 pages.
Cost: Free.
Publisher: Council for the Homeless (Northern Ireland)

Northern Ireland Anti-Discrimination Legislation

Website with chronology and electronic links for all the main pieces of anti-discrimination legislation in Northern Ireland. Covers legislation on age, disability, gender, race, religion and politics, sexual orientation and other related issues. Free to download from the section on The Law on the Equality Commission for Northern Ireland website.

Cost: Free online documents.
Publisher: Equality Commission for Northern Ireland

Northern Ireland Legislation

Website with electronic links to all legislation in Northern Ireland, including The Housing (Northern Ireland) Order 1988 and 2003, The Children (Leaving Care) Act (Northern Ireland) 2002 and other legislation relating directly or indirectly to homelessness. Provides links, sorted alphabetically by year, to the full text of Acts and Explanatory Notes of the Northern Ireland Assembly, Northern Ireland Orders in Council, and to all UK Acts of Parliament and Statutory Instruments that apply exclusively or primarily to Northern Ireland. Free to download from the Legislation (Original) section of the OPSI website.

Cost: Free online documents.
Publisher: Office of Public Sector Information (OPSI)

Opening the Door to Health

Research report on single homeless people's access to primary health care services in Northern Ireland. Recommendations include the targeting of single homeless people alongside other socially disadvantaged groups as part of health and social services policy; training for primary care and A&E staff on the needs of homeless people; and the development of health information packs for homeless people. Research based on focus group discussions, questionnaire survey of hostel residents and interviews with health care professionals. Free to download from the Publications section of the Simon Community Northern Ireland website.

Author: Southern Health and Social Services Council
Date: 2000
Size: A4, 48 pages.
Cost: Free online document.
Publisher: Simon Community Northern Ireland

Out On Your Own: An Examination of the Mental Health of Young Same-Sex Attracted Men

Research report on the mental health of young gay and bisexual men living or brought up in Northern Ireland. Findings include levels of diagnosis of mental illness, experience of homophobia at school, young people moving out of their family home because of negative attitudes towards their sexuality. Recommendations include research into the needs of LGB people who access housing. Free to download from the Downloads section of the Rainbow Project website.

Author: McNamee, Helen
Date: 2006
Size: A4, 100 pages.
Cost: Free online document.
Publisher: The Rainbow Project

Overview of Research on Drug Misuse Among the Homeless in Ireland

Paper presented at 'Homelessness and Problem Drug Use' conference. Covers measuring the extent of homelessness, the link between drug use and homelessness, the extent of drug misuse among the homeless population, issues and implications for service providers. Includes literature review and statistics. Available to download from the Publications section of the National Advisory Committee on Drugs website.

Author: O'Gorman, Aileen
Date: 2002
Size: A4, 12 pages.
Cost: Free online document.
Publisher: National Advisory Committee on Drugs

Promoting the Social Inclusion of Homeless People: Addressing the Causes and Effects of Homelessness in Northern Ireland

Consultation document on homelessness policy in Northern Ireland. Includes sections on Promoting Social Inclusion (PSI), what it means to be homeless, homelessness and homeless services, and proposals for legislative changes. Also includes proposals to address homelessness in a number of areas, including housing, health and social services, employment and education. Makes a number of recommendations, including a statutory requirement for the Northern Ireland Housing Executive (NIHE) to produce a homelessness strategy, for preventing and alleviating homelessness, every five years. Available to download from the Consultations (Archived) section of the DSDNI website.

Author: PSI Working Group on Homelessness
Date: 2004
Size: A4, 100 pages.
Cost: Free online document.
Publisher: Department for Social Development

Research into Food Poverty and Homelessness in Northern Ireland: Final Report

A report about the impact of poverty and social exclusion on the diet of people who are homeless in Northern Ireland. Commissioned by the Food Standards Agency (FSA). Highlights key barriers to healthy eating and makes recommendations about the remit and role of the FSA, education, food catering services for homeless people, further research, affordability of healthy food, and advocacy. The research was based on interviews with homeless people staying in temporary accommodation, managers and staff at two agencies working with rough sleepers, and some key service providers for the homeless. Available to download from the Nutrition: Northern Ireland (Homelessness and Food Poverty) section of the Food Standards Agency Northern Ireland website.

Author: Deloitte MCS Ltd
Date: 2006
Size: A4, 93 pages.
Cost: Free online document.
Publisher: Food Standards Agency Northern Ireland

Research into Homelessness and Substance Misuse

Report on homelessness and substance misuse in Northern Ireland. Recommendations include the development of a regional strategy for an integrated housing, homelessness and substance use service, better information and prevention services, and more specialised training. Research carried out by Simon Community and Deloitte, based on interviews with 154 homeless people, homelessness and substance misuse service providers, and other stakeholders. Available to download from the DHSSPSNI website.

Author: Deloitte MCS Ltd
Date: 2004
Size: A4, 218 pages.
Cost: Free online document.
Publisher: Department of Health, Social Services and Public Safety

Review into Affordable Housing - Final Report

Report on affordable housing in Northern Ireland. Covers what is meant by affordable housing, the future need for new house building, planning, land and building issues, regeneration, extending access to sustainable home ownership, empty homes, and the private rented sector. Free to download from the Housing (Affordability Review publications) section of the DSDNI website.

Date: 2007
Size: A4, 71 pages.
Cost: Free online document.
Publisher: Department for Social Development

Reports, legislation & books

Rural Homelessness: Advice, Accommodation and Support Options for Homeless People Living in Rural Northern Ireland

Research report on advice, support and accommodation available to homeless people in rural Northern Ireland. Based on detailed surveys in Newtownards, Newry, Fermanagh, Ballymena and the rural area of east County Londonderry. The report makes a number of recommendations, including the need for further research into hidden homelessness within rural communities. Among recommendations relating to advice and support services, the report concludes that a telephone helpline service giving practical advice (and not just information) is a resource which groups would welcome. Other recommendations are made about temporary accommodation and the prevention of homelessness. Available to download free from the CHNI website.

Author: McCrum, Joan
Date: 2003
Size: A4, 90 pages.
Cost: Free online document.
Publisher: Council for the Homeless (Northern Ireland)

Shout: The Needs of Young People in Northern Ireland Who Identify as Lesbian, Gay, Bisexual and/or Transgender

Research report on young people in Northern Ireland who identify as lesbian, gay, bisexual and/or transgender (LGBT). Includes demographic statistics, information about sources of information and support, experiences of school and comparisons with heterosexual counterparts. Recommends action to develop support services and training, particularly by the Department of Education and the Youth Service. Research commissioned by Department of Education. Free to download from the Youthnet website.

Author: Carolan, Fidelma and Redmond, Sharon
Date: 2003
Size: A4, 24 pages.
Cost: Free online document.
Publisher: Youthnet

Supporting People, Changing Lives: The Supporting People Strategy 2005-2010

Strategy for commissioning housing support services to vulnerable people in Northern Ireland. Looks at supply, needs, priorities and action plans for Supporting People client groups, including those who are homeless, people with mental health needs or learning disabilities, young people, and people from ethnic minorities. Contains statistics for resource distribution across client groups in Northern Ireland compared with English Administrative Authorities. Free to download from the Publications (Supporting People) section of the NIHE website.

Date: 2005
Size: A4, 90 pages.
Cost: Free online document.
Publisher: Northern Ireland Housing Executive

The Face of Older Homelessness: Executive Summary

Summary of report examining the nature and extent of older homelessness in Northern Ireland and eight counties in the Republic. Includes key recommendations, which for Northern Ireland are increased accessibility and separate units (or separate communal areas) in hostels. Free to download from the Simon Community Northern Ireland website.

Date: 2003
Size: A4, 3 pages.
Cost: Free.
Publisher: Simon Community Northern Ireland

The Housing (Northern Ireland) Order 1988

Primary legislation covering homelessness in Northern Ireland. Covers definitions of homelessness, statutory duties, and financial and other assistance for organisations concerned with homelessness. Can be downloaded free of charge from the legislation section of the Office of Public Sector Information website.

Date: 1988
Size: 27 pages.
ISBN: 9780110879901
Cost: Free online document.
Publisher: The Stationery Office (TSO)

The Housing (Northern Ireland) Order 2003

Legislation which applies to Northern Ireland and impacts on many areas of housing including homelessness, allocations, security of tenure, anti-social behaviour, tenants' rights and Houses of Multiple Occupation. Among its provisions, it introduces means of dealing with anti-social behaviour from tenants including introductory tenancies and injunctions. Can be downloaded from the Office of Public Sector Information website.

Date: 2003
ISBN: 9780110443539
Cost: Free online document.
Publisher: The Stationery Office (TSO)

Travellers Accommodation Needs Assessment in Northern Ireland

Report on the accommodation needs of Travellers in Northern Ireland. Research carried out in consultation with Traveller organisations, members of Traveller communities, and District Councils. Includes statistics and other information on household characteristics, current and preferred accommodation, intimidation and harassment, propensity to travel and incidence of disability. Free to download from the Strategies (Travellers) section of the NIHE website. An Evaluation of Traveller Grouped Housing (2005) is also available to download from the same section of the NIHE website.

Date: 2002
Size: A4, 60 pages. Evaluation: A4, 53 pages.
Cost: Free online document.
Publisher: Northern Ireland Housing Executive

Wherever I Lay My Hat: A Study of Out of Home Drug Users

Research study on the relationship between drug use and homelessness generally, and the extent of homelessness among drug users using the Merchant's Quay project's Contact Centre in particular. Includes statistics, and makes recommendations for drug services, homeless services, and housing providers. Available to download free from the Research (Publications) section of the Merchants Quay Ireland website.

Author: Cox, Gemma and Lawless, Marie
Date: 1999
Size: A4, 83 pages.
Cost: Free online document.
Publisher: Merchants Quay Ireland

'Won't It Do Me Rightly?' Older People and Housing Poverty in Rural Northern Ireland

Report on the key issues affecting older people living in unfit housing in rural areas in Northern Ireland. Recommendations include better communication with older people about home improvement grants, development of a handyperson service to deal with repairs, and establishing an advisory panel on the housing needs of older people in rural areas. Free to download (listed as Older People and Housing Poverty in Rural Northern Ireland) from the Publications section of the Northern Ireland Housing Executive website.

Author: Rural Community Network
Date: 2007
Size: A4, 49 pages.
Cost: Free online document.
Publisher: Northern Ireland Housing Executive

This Guide contains details of key training courses in Northern Ireland for staff in agencies that are in contact with homeless people. Links are given to the websites of training providers where up to date listings and full details of their training courses are given.

Some organisations offer packages of related courses or give discounts if several courses are booked at once.

Housing Rights Service Training Courses

Housing Rights Service run a range of training courses for housing and generalist advice staff in Belfast and Derry. In-house training is also available. Topics available include housing advice, housing and human rights, preventing homelessness, the private rented sector and financing accommodation through Housing Benefit. The Training section of the Housing Rights Service website gives details of dates and venues. The website also includes details of prices, which vary depending on the size of an organisation and whether or not it is a member of the Housing Rights Service. Places for all courses can be booked online.

Cost: Sliding scales of rates - see website for details.

Publisher: Housing Rights Service

NIFHA Training Courses

A programme of training courses for housing associations in Northern Ireland. Covers housing related issues including Supporting People. Full details of training courses and a booking form are available at the NIFHA website.

Publisher: Northern Ireland Federation of Housing Associations

NIWAF Training Courses

A programme of training courses in Northern Ireland about domestic violence. Topics include introduction to domestic violence, supporting minority ethnic women and children, and domestic violence and the law. Details of the training programme are available on request.

Cost: Sliding scale of charges.

Publisher: Women's Aid Federation Northern Ireland

This section lists websites with detailed information about homelessness and related issues in Northern Ireland. Some sites also include online documents which can be downloaded free of charge. Many other organisations providing services to homeless people in Northern Ireland will also have their own websites which will include details of their current activities.

Citizens Advice Northern Ireland Website

A website providing information on CABx across Northern Ireland. An email advice service and a discussion forum are also available.

Website: www.citizensadvice.co.uk
Publisher: Citizens Advice Northern Ireland

Homeless Northern Ireland

Website with information on over 400 services that can help homeless people and those at risk of homelessness. Includes hostels, day centres and other advice and support services.

Website: www.homelessni.org
Publisher: Resource Information Service

Housing Advice Northern Ireland

A website providing housing advice and information for people in Northern Ireland. Produced with support from the Northern Ireland Housing Executive. Includes a searchable directory of advice services in Northern Ireland and information about homelessness, finding accommodation, renting, Housing Executive and housing association tenancies, welfare benefits and home ownership.

Website: www.housingadviceni.org
Publisher: Housing Rights Service

NIAMH Website

A website providing information on mental health in Northern Ireland, including statistics, downloadable factsheets and useful contacts.

Website: www.niamh.co.uk
Publisher: Northern Ireland Association for Mental Health (NIAMH)

NIWAF Website

A website providing information about domestic violence in Northern Ireland. Includes facts and figures, statistics, and information about the law.

Website: www.niwaf.org
Publisher: Women's Aid Federation Northern Ireland

Northern Ireland Anti-Discrimination Legislation

Website with chronology and electronic links for all the main pieces of anti-discrimination legislation in Northern Ireland. Covers legislation on age, disability, gender, race, religion and politics, sexual orientation and other related issues. Free to download from the section on The Law on the Equality Commission for Northern Ireland website.

Website: www.equalityni.org
Publisher: Equality Commission for Northern Ireland

Northern Ireland Housing Executive Website

Northern Ireland Housing Executive's website providing information about their work and housing issues in Northern Ireland. Includes sections on housing advice and Supporting People, and downloadable publications.

Website: www.nihe.gov.uk
Publisher: Northern Ireland Housing Executive

Northern Ireland Legislation

Website with electronic links to all legislation in Northern Ireland, including The Housing (Northern Ireland) Order 1988 and 2003, The Children (Leaving Care) Act (Northern Ireland) 2002 and other legislation relating directly or indirectly to homelessness. Provides links, sorted alphabetically by year, to the full text of Acts and Explanatory Notes of the Northern Ireland Assembly, Northern Ireland Orders in Council, and to all UK Acts of Parliament and Statutory Instruments that apply exclusively or primarily to Northern Ireland. Free to download from the Legislation (Original) section of the OPSI website.

Website: www.opsi.gov.uk
Publisher: Office of Public Sector Information (OPSI)

The Poverty Site

Website for statistics on poverty and social exclusion. Includes data on indicators of poverty for Northern Ireland, including housing and homelessness.

Website: www.poverty.org.uk
Publisher: New Policy Institute

Centre for Global Education

Organisation which provides education services to challenge stereotypes of developing countries.

9 University Street
Belfast
BT7 1FY
028 9024 1879
www.centreforglobaleducation.com

Forced to Flee: Frequently Asked Questions About Refugees and Asylum Seekers in Northern Ireland **17, 27**

Chartered Institute of Housing (Northern Ireland)

Northern Ireland office of professional institute for housing staff in the UK. Provides networks, information, publications, training and professional development.

Carnmoney House
Edgewater Business Park
Edgewater Road
Belfast
BT3 9JQ
028 9077 8222
www.cih.org/your_location/ni

Northern Ireland Briefings and Policy Papers - Chartered Institute of Housing **16, 31**

Children's Society

Organisation working with vulnerable young people including runaways in danger on the streets.

Edward Rudolf House
69-85 Margery Street
London
WC1X 0JL
020 7841 4415
www.childrenssociety.org.uk

Lost Youth: Young Runaways in Northern Ireland **30, 41**

Citizens Advice Northern Ireland

An advice charity working against poverty and the for the information and advice needs of people in Northern Ireland.

Regional Office
46 Donegall Pass
Belfast
BT7 1BS
028 9023 1120
www.citizensadvice.co.uk

Citizens Advice Northern Ireland Website **49**

Concordia

Organisation which brings together local businesses and agricultural, trade union and voluntary sector organisations in Northern Ireland to improve social and economic development.

c/o Countryside Services Ltd
97 Moy Road
Dungannon
Co Tyrone
BT71 7DX
028 8778 8242
www.concordiapartnership.org

Migrant Workers in Northern Ireland: Meeting the Needs of Migrant Workers, their Families and their Employers **30**

Council for the Homeless (Northern Ireland)

A charity that operates as an umbrella organisation for the homeless sector in Northern Ireland.

72 North Street
Belfast
BT1 1LD
028 9024 6440
www.chni.org.uk

Chainmail **25, 37**

Chainmail 5: Lesbian, Gay, Bisexual and Transgender (LGBT) Issues **25, 37**

CHNI Response to PSI Consultation Document **26, 39**

Foreign Nationals Sleeping Rough in Belfast **40**

From Hostel to Home: A Study into the Needs of Long-Term Homeless People (Summary) **27, 40**

Home Truths: The Facts about Housing, Homelessness and Leaving Home **16**

Homelessness Statistics (Northern Ireland) **28**

Measuring Stress and Burnout Amongst Homelessness Workers in Northern Ireland **30, 41**

No Straight Answers: The Experiences of LGBT Service Users and Service Providers in Derry City **42**

Northern Ireland Hostels Regulations Templates **31**

Promoting the Social Inclusion of Homeless People: Briefing Papers **33**

Rights and Responsibilities: Guidelines on the Use of Leases and Licences in Special Needs Accommodation **21**

Rural Homelessness: Advice, Accommodation and Support Options for Homeless People Living in Rural Northern Ireland **34, 44**

Organisation Index

Department for Social Development

Government department with strategic responsibility in Northern Ireland for urban regeneration, community and voluntary sector development, social legislation, housing, social security benefits, pensions and child support.

Housing Division
2nd Floor, James House
2-4 Cromac Avenue
Gasworks Business Park
Belfast
BT7 2JA
028 9081 9580
www.dsdni.gov.uk

Including the Homeless: A Strategy to Promote the Social Inclusion of Homeless People in Northern Ireland **29**

Northern Ireland Housing Bulletins **31**

Northern Ireland Housing Statistics **32**

Promoting the Social Inclusion of Homeless People: Addressing the Causes and Effects of Homelessness in Northern Ireland **32, 43**

Review into Affordable Housing - Final Report **33, 43**

Department of Health, Social Services and Public Safety

Government department responsible for improving the health and social well-being of people in Northern Ireland.

Castle Buildings
Stormont Estate
Belfast
BT4 3SQ
028 9052 0500
www.dhsspsni.gov.uk

Choosing to Protect: A Guide to Using the Protection of Children Northern Ireland (POC NI) Service **21, 26**

Choosing to Protect: A Guide to Using the Protection of Vulnerable Adults Northern Ireland (POVA NI) Service **21, 26**

DHSSPSNI Drug and Alcohol Statistics and Research **26**

Research into Homelessness and Substance Misuse **33, 43**

Equality Commission for Northern Ireland

Body responsible for implementing the legislation in Northern Ireland on fair employment, sex discrimination and equal pay, race relations, sexual orientation and disability. Also oversees the statutory duties on public authorities to promote equality of opportunity and good relations.

Equality House
7-9 Shaftesbury Square
Belfast
BT2 7DP
028 9050 0600
www.equalityni.org

Northern Ireland Anti-Discrimination Legislation **31, 42, 49**

Food Standards Agency Northern Ireland

Northern Ireland office of independent Government department established to protect the public's health and consumer interests in relation to food. Set up in 2000 under the Food Standards Act 1999. Offices in Northern Ireland, England, Scotland and Wales.

10 A-C Clarendon Road
Belfast
BT1 3BG
028 9041 7700
www.food.gov.uk/northernireland

Research into Food Poverty and Homelessness in Northern Ireland: Final Report **33, 43**

Housing Rights Service

A charity operating as a membership organisation working to eradicate homelessness and poor housing throughout Northern Ireland. Provides advice, training and information about homelessness and other housing issues.

Middleton Buildings
Fourth Floor
10-12 High Street
Belfast
BT1 2BA
028 9024 5640
www.housingrights.org.uk

Housing Advice Northern Ireland **49**

Housing Advice Toolkit **21**

Housing Rights Manual **21**

Housing Rights Review **29, 37**

Housing Rights Service Checklists **29**

Housing Rights Service Membership **23**

Housing Rights Service Sample Documents **29**

Housing Rights Service Training Courses **47**

Institute for Conflict Research

Research organisation which focuses on conflict, human rights, social transformation and social justice, primarily in Northern Ireland.

Unit 14, North City Business Centre
2 Duncairn Gardens
Belfast
BT15 2GG
028 9074 2682
www.conflictresearch.org.uk

An Acceptable Prejudice? Homophobic Violence and Harassment in Northern Ireland **25, 39**

Migrant Workers in Northern Ireland **30, 42**

Irish Congress of Trade Unions (ICTU)

Umbrella organisation for trade unions in Ireland.

4-6 Donegall Street Place
Belfast
BT1 2FN
028 9024 7940
www.ictuni.org

Migrant Workers and their Families in Northern Ireland: A Trade Union Response **30, 41**

LASI (Lesbian Advocacy Services Initiative)

Organisation working to improve the quality of life of lesbians and bisexual women in Northern Ireland. Website includes links to research reports.

PO Box 3
Ballymena
BT42 9AA
028 2764 1463
www.lasionline.org

A Mighty Silence: A Report on the Needs of Lesbians and Bisexual Women in Northern Ireland **25, 39**

Merchants Quay Ireland

Voluntary organisation providing services to people who are homeless and for drug users. Website includes statistics on homelessness and problem drug use, and online links to a range of reports.

Merchants Quay
Dublin 8
353 1 679 0044
www.mqi.ie

Wherever I Lay My Hat: A Study of Out of Home Drug Users **35, 45**

Multicultural Resource Centre Northern Ireland

Advocacy organisation for black and minority ethnic (BME) communities and individuals in Northern Ireland.

9 Lower Crescent
Belfast
BT7 1NR
028 9024 4639
www.mcrc-ni.org

Experiences of Portuguese Migrant Workers in Northern Ireland **27, 40**

Refugees and Asylum Seekers in Northern Ireland: A Place of Refuge? **18, 33**

The Orientation Pack for Northern Ireland for People from the Accession Countries **16, 35**

National Advisory Committee on Drugs

Organisation set up by the government in Ireland to conduct, commission and analyse research on issues relating to drugs and to advise government on policy development in the area.

3rd Floor, Shelbourne House
Shelbourne Road
Ballsbridge
Dublin 4
353 1 667 0760
www.nacd.ie

Overview of Research on Drug Misuse Among the Homeless in Ireland **32, 43**

National Consultative Committee on Racism and Interculturalism (NCCRI)

Partnership body which brings together government and non-government organisations to focus on racism and interculturalism in Ireland.

Third Floor
Jervis House
Jervis Street
Dublin 1
353 1 858 8000
www.nccri.ie

Challenging Myths and Misinformation About Asylum Seekers and Refugees **15, 17, 26**

Challenging Myths and Misinformation About Migrant Workers and Their Families **15, 17, 26**

Organisation Index

New Policy Institute

Independent think tank. Research areas include poverty and social exclusion, work and low pay.

003 Coppergate House
16 Brune Street
London
E1 7NJ
020 7721 8421
www.npi.org.uk

The Poverty Site **49**

Northern Ireland Assembly

The Assembly of devolved Government for Northern Ireland, which was suspended in October 2002.

Public Information Office
Parliament Buildings
Belfast
BT4 3XX
028 9052 1333
www.niassembly.gov.uk

Homelessness in Northern Ireland Research Paper **28**

Northern Ireland Association for Mental Health (NIAMH)

A charity providing a range of services for people with mental health needs in Northern Ireland.

Central Office
80 University Street
Belfast
BT7 1HE
028 9032 8474
www.niamh.co.uk

NIAMH Website **49**

Northern Ireland Federation of Housing Associations

An organisation representing and supporting housing associations in Northern Ireland.

38 Hill Street
Belfast
BT1 2LB
028 9023 0446
www.nifha.org

NIFHA Training Courses **47**

Northern Ireland Housing Executive

Housing authority for Northern Ireland.

The Housing Centre
2 Adelaide Street
Belfast
BT2 6PB
028 9024 0588
www.nihe.gov.uk

Advice for Private Sector Tenants - NIHE Leaflets **15, 25**

Empty Homes Strategy for Northern Ireland: Final Report **27, 39**

Ex-Offenders Survey - Summary **40**

Hate Harassment Support Pack **16, 28**

Homeless? Your Rights Explained **16**

Homelessness Strategy and Services Review: Summary Report **28, 40**

Houses in Multiple Occupation - NIHE Publications **28**

Housing and Health: Towards a Shared Agenda **28, 41**

Housing Matters: Review of 'Housing and Health - Towards a Shared Agenda' **29, 41**

Housing Selection Scheme - NIHE Publications **29**

Mapping BME and Migrant Workers in Northern Ireland **30, 41**

Monitoring and Review of Supporting People Services: Briefing Papers **16, 31**

Northern Ireland Homelessness Strategy **31**

Northern Ireland Housing Executive Website **49**

Northern Ireland Housing Market Review and Perspectives 2008-11 **31**

Supporting People Directory of Floating Support Services in Northern Ireland **19, 34**

Supporting People, Changing Lives: The Supporting People Strategy 2005-2010 **34, 44**

The Supporting People Handbook **21**

Travellers Accommodation Needs Assessment in Northern Ireland **35, 45**

'Won't It Do Me Rightly?' Older People and Housing Poverty in Rural Northern Ireland **35, 45**

Office of Public Sector Information (OPSI)

Organisation which publishes statutory, parliamentary and official governmental information. OPSI was created in 2005 and fulfils some of the functions previously undertaken by the HMSO, including the provision of online resources.

Admiralty Arch
North Side
The Mall
London
SW1A 2WH
020 7276 5229
www.opsi.gov.uk

Northern Ireland Legislation **32, 42, 49**

Refugee Action Group

Umbrella organisation for projects working with or on behalf of refugees and asylum seekers in Northern Ireland.

c/o Centre for Global Education
9 University Street
Belfast
BT7 1FY
028 9024 1879

Forced to Flee: Frequently Asked Questions About Refugees and Asylum Seekers in Northern Ireland **17, 27**

Refugees and Asylum Seekers in Northern Ireland: A Place of Refuge? **18, 33**

Resource Information Service

A charity that produces directories, databases and websites for helping agencies working with people in need, including those who are homeless. Projects include Homeless Pages, local homelessness directories, Homeless UK, Homeless London and UK Advice Finder. Also produces Link, an Internet-based client recording system for homelessness agencies to monitor their work with homeless people.

Gateway House
Milverton Street
London
SE11 4AP
020 7840 9930
www.ris.org.uk

Homeless Northern Ireland **49**

Simon Community Northern Ireland

Charity based in Northern Ireland providing a wide range of services to help break the cycle of homelessness. Its initiatives are aimed at prevention, provision and progression to independent living.

57 Fitzroy Avenue
Belfast
BT7 1HT
028 9023 2882
www.simoncommunity.org

A Guide to Managing Your Money: A Resource for Service Users and Staff **15, 17**

Addressing Homelessness **17, 25**

From Care to the Community **15**

Homeless Families, Homeless Children: Executive Summary **28, 40**

Opening the Door to Health **32, 42**

The Face of Older Homelessness: Executive Summary **34, 44**

Social Policy Research Unit

Policy research unit with focus on health and social care, poverty, social security and social work.

Part of the Department of Social Policy and Social Work at the University of York.

University of York
Heslington
York
YO10 5DD
01904 321950
www.york.ac.uk/inst/spru

Lost Youth: Young Runaways in Northern Ireland **30, 41**

The Rainbow Project

Organisation supporting gay and bisexual men in Northern Ireland. Provides range of services, including information, education and training, counselling, health promotion, advocacy and research.

2-8 Commercial Court
Belfast
BT1 2NB
028 9031 9030
www.rainbow-project.org

Lesbian, Gay, Bisexual and Trans (LGBT) Services in Northern Ireland **19, 29**

Out On Your Own: An Examination of the Mental Health of Young Same-Sex Attracted Men **32, 42**

Organisation Index

The Stationery Office (TSO)

Private company which publishes legislation, books and reports. Publications can be ordered online from their website.

Customer Services
PO Box 29
Norwich
NR3 1GN
0870 600 5522
www.tso.co.uk

Drug Use Among the Homeless Population in Ireland **27, 39**

The Housing (Northern Ireland) Order 1988 **34, 44**

The Housing (Northern Ireland) Order 2003 **35, 44**

Women's Aid Federation Northern Ireland

Umbrella organisation for local Women's Aid groups providing refuge, support, advice and information for women and children affected by domestic violence in Northern Ireland.

129 University Street
Belfast
BT7 1HP
028 9024 9041
www.niwaf.org

Domestic Violence Information Leaflets **15**

NIWAF Training Courses **47**

NIWAF Website **49**

Violence on the Edge: Exploring the Needs of Minority Ethnic Women Experiencing Domestic Violence in Northern Ireland **18**

Workers Solidarity Movement

National anarchist organisation in Ireland. Publishes Workers Solidarity, free bimonthly newspaper.

PO Box 1528
Dublin 8
Ireland
www.struggle.ws

Homelessness - Prostitution: Legalisation? **17, 28**

Youthnet

Charity representing the views of the voluntary youth sector in Northern Ireland to government and policy makers. Provides a range of information and support to member organisations.

5th Floor, Premier Business Centre
20 Adelaide Street
Belfast
BT2 8GD
028 9033 1880
www.youthnetni.org.uk

Shout: The Needs of Young People in Northern Ireland Who Identify as Lesbian, Gay, Bisexual and/or Transgender **34, 44**

