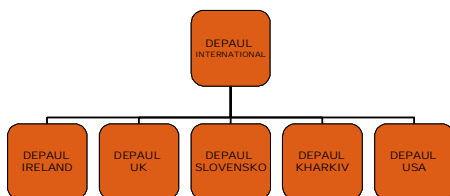


## Slide 1



## Slide 3

- De Paul group



## Slide 2

### Hope to cover

- Introduction to Depaul
- What our values mean to us
- Low threshold and harm reduction
- Case example – Long term accommodation

## Slide 4

### Vision & values

Depaul adopts a highly flexible approach and is always open to finding new ways to work with people. Depaul is a values driven organisation that relies on its ethos to guide its day to day work.

### Our Vision ? Values...

celebrate the potential of people  
aim to take a wider role in civil society  
put our words into action  
believe in rights and responsibilities

## Slide 7

### Low threshold working

- Part of a continuum
- Low threshold = high tolerance
- Minimal rules and regulations
- Accessibility is key
- Works within the principles of harm reduction

## Slide 5

### De Paul in Ireland

- 400 year tradition
- Death of two drug users in 2000 in Dublin
- Clancy night shelter
- Forward thinking, risk taking, innovative, believed in action, the most marginalised



## Slide 8

### Harm reduction

- Professionally non judgmental approach
- Wider impact
- Recognises potential to change
- Allows realistic pace and supports acceptance
- Not only for drug users



## Slide 6

### De Paul in Ireland

- Est. Dublin 2002 and Belfast 2005
- Employ c.200 people
- Annual turnover c.9 million euro
- 12 specialist services working with the most marginalised

## Slide 9

- **Principles of HR**
- Absolute abstinence may not be achieved, relapse may occur
- Ordinary medical treatment accepts and practices ameliorative therapies
- Professional should present accurate information to clients, but cannot make judgements for them
- There are many shades of improvements

## Slide 11

- **Challenges in managing services**
- Public perception
- True partnership working
- Service user involvement
- Dual Diagnosis
- .....and many more!



## Slide 10

- **Challenges in managing services**
- Challenging behaviour
- Staff morale
- Medical non compliance
- Harm reduction v's harm observation
- Access to appropriate move on



## Slide 12

### Case study - sundial house

- 30 accommodation places
- Men and women
- Singles and couples
- Long term accommodation – long term homelessness and chronic alcohol misuse



## Slide 15

### Staffing:

- Management – 1 PGM, 2 deputies
- On site nurse – 35 hours per week
- Case manager – 3
- Health Support worker – 6
- Night staff/ reception – 2 ½
- Chefs – 2 (56 hours)
- Catering – 2 (42 hours)
- Housekeeping and cleaning – 3 (75 hours)

## Slide 13

### Service user profile

- 44 people accommodated since Sep 08
- 1 person to transitional
- 2 to hospital
- 5 deaths
- 4 excluded for chronic violence
- 2 beds abandoned
- 1 respite



## Slide 16

### Staff intervention

- Alcohol management - 3 hours
- Managing behaviour – 7 hours
- Budgeting – 1 hour
- Personal Care – actual 12 hours (53 required)
- Medication management – 4 hours
- Accompanied visits – 2 hours



## Slide 14

- |   |  |
|---|--|
| <ul style="list-style-type: none"> <li>• <b>Daily alcohol use</b></li> <li>• Alcohol free – 2 people</li> <li>• Unknown – 5 people</li> <li>• 30 units or less – 10 people</li> <li>• 40-50 units – 7 people</li> <li>• 60 units plus – 6 people</li> </ul> | <ul style="list-style-type: none"> <li>• <b>Health needs</b></li> <li>• Epilepsy – 7 people</li> <li>• Wound Care – 10 people</li> <li>• Gastritis – 7 people</li> <li>• Malnutrition – 8 people</li> <li>• Mobility issues leading to falls – 14 people</li> <li>• Incontinence – 22 people</li> <li>• Hepatitis - 9</li> </ul> |
|---|--|

## Slide 19

### What makes services like this work?:

- Physical environment
- Joint commissioning
- Organisational commitment
  - SMT and board level
- Staff and volunteer commitment
- Developed policies and procedures
- Values and ethos in action

## Slide 17

### Creating a culture

Home and community  
Strategic direction as-  
sists staff  
Equipping staff  
Integrating service us-  
ers  
Alcohol Management  
approach  
Dry and wet areas – negotiation  
Use of therapeutic and diversionary interven-  
tions



## Slide 20

WHEN WE STOP AND ASK  
WHY NOT ALMOST ANY-  
THING IS POSSIBLE.....



## Slide 18

### Challenges moving forward

- Financial environment
- Nursing home type interventions
- Personal care and nursing support
- Staffing compliment
- Domestic violence and working with couples
- Rights and responsibilities

