

Combating Homelessness In Northern Ireland



- Networking
- Training
- Informing
- Researching

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CHINWAG
INFORMATION UPDATE FOR CHNI MEMBERS

Training News Training News Training News Training

CHNI Training Programme (Belfast): March - April 2005

	MON	TUE	WED	THU	FRI	COURSE/SEMINAR
MARCH	21	22	23	24	25	Good Friday
	28	29	30	31		Easter Monday Easter Tuesday

	MON	TUE	WED	THU	FRI	COURSE/SEMINAR
APRIL					1	5 th Time management
	4	5	6	7	8	12 th Finance for non-financial managers,
	11	12	13	14	15	19 th Managing staff performance Working with lesbian, gay, bisexual and transgender young people
	18	19	20	21	22	
	25	26	27	28	29	

All above courses will be held in CHNI Training room, 72 North Street, Belfast BT1 1LD

Phone: 02890 246 440; fax: 02890 241 266;
email: training@chni.org.uk

CHNI Training Programme (NorthWest): March-April 2005

	MON	TUE	WED	THU	FRI	COURSE/SEMINAR
MARCH	21	22	23	24	25	Good Friday
	28	29	30	31		Easter Monday Easter Tuesday

	MON	TUE	WED	THU	FRI	COURSE/SEMINAR
APRIL					1	12 th Report writing and record keeping, (Ricky Rowledge & Bernie Heery)
	4	5	6	7	8	19 th Finance for non-financial managers, (Angela Connelly)
	11	12	13	14	15	26 th Health and Safety Training, (Helen Harron) 27 th Recruitment and Selection, (Julie Allen)
	18	19	20	21	22	
	25	26	27	28	29	

Need more information?

Please contact Yvonne or Lesley (as above) if you want more information about a course, or wish to discuss your organisation's training requirements.

Want to share your organisation's achievements with others? Want to get your profile out there to other CHNI members? CHNI are inviting members to write a few paragraphs about themselves, their history & activities to be included in each edition of CHINWAG to be shared with other members. Interested groups should email their "piece" to **George:** info@chni.org.uk (or ring 90246440).

Northwest News

Louise Clarke from NIHE will attend the next **Supporting People focus group meeting** which will be on **11th May 2005**

The next **floating support providers forum** will be held in Walsh's Hotel, 53 Main street, Maghera on **7th April 05** at 11am. Please forward agenda items to Bernie or Malcolm as soon as possible.

The **last members forum meeting** took place in Dillon Court on 2nd March 05. John James from Steer gave an interesting presentation on the work of his organisation. There was an informative discussion on the issues around migrant workers and the difficulties around translation, should they become homeless and present to a homeless hostel. This is increasingly becoming an issue for our members and, as many of the migrant support groups who offer translation services charge, this can lead to a considerable expense, which currently must be borne by the provider organisation.

The next **members forum meeting** will be held on **30th June 05**.

The Northwest training calendar is now out and courses are filling up quickly. Please contact **Majella** if you would like to book a place on any of the training courses listed, or if you have other training needs.



NIHE, News Releases: Homeless Conference held in North West, 3 Mar. 2005

NIHE develops Homeless Action Plans for North East and West areas. Through analysis of local supply, demand and needs, NIHE has developed individual Homeless Action Plans for both its North East and West Areas. These Action Plans are currently being implemented.

This was the message from Chairman Brian Rowntree, at a major conference in London/Derry today. The Supporting the Homeless Conference brought together experts from across the United Kingdom, representing the statutory, community and voluntary sectors, and local politicians.

Mr Rowntree commented: "Levels of homelessness in the West and North East areas reflect the overall situation throughout Northern Ireland. However, while there has been an increase in the numbers of single households presenting as homeless, the overall figures currently show a slight reduction. Nevertheless the Housing Executive recognises the importance of focussing on the individual needs of local areas"

He continued: "However, we are not complacent ...There are a variety of reasons which lead people to become homeless that are outside of our control...so the figures could rise again in the future... Homelessness is not about statistics. It is about providing services to some of the most vulnerable people in our society. Tackling homelessness does not end when a person or a family is found somewhere to live and their needs don't disappear when accommodation is provided...homeless people need a thorough, professional assessment of their requirements, suitable accommodation and tailored packages of support."

Above text sourced from press release, weblink: <http://www.nihe.gov.uk/news/news.asp?id=845>. For full press statement, see link.

CHNI'S Youth Homelessness Officer (Kathy Maguire) has been directly involved in the development of services and support for vulnerable young people in the North-West as a member of WHSSB Children Services Planning group for Vulnerable Young People. A notable example is the recent development of a specialist Floating Service for 16-17 yr olds non-care leavers who are vulnerable due to homelessness. Through the provision of tailored assessment, advocacy and support, the service offers a coordinated seamless approach based on early engagement, responsive intervention and prevention of homeless in the longer term. Kathy, in partnership with colleagues from both NIHE and WHSSB delivered a presentation to conference delegates regarding these service developments at the recent NIHE conference.

Supporting People

Critical Incident Reporting: The SP Team said providers must have procedures for critical and untoward incidents. The SP Team will be a notifiable party. Where an incident is reported to them they may undertake a validation visit. A small working party has been set up to look at their proposals.

Commissioning Procedures: The Commissioning Body has announced that there will be an option appraisal and a business case analysis for every new proposal. All the parties to the Commissioning Body have signed up to the new process and agreed to follow the procedure consistently. The NIHE will circulate guidance on the new procedures to all providers shortly.

Quality Assurance Framework: The SP Team said all *new* developments will be subject to the 6 point QAF. This means the 6 mandatory standards will be – 1. Fair access, equality and diversity; 2. Needs assessment; 3. Support planning; 4. Protection from abuse; 5. Health and safety; 6. Complaints
Value for Money: The SP Team proposes to collect more detailed information on staffing levels to enable them to analyse for staff/tenant ratios, and cost per hour of support. They will be issuing standardised logs to all providers shortly.

Performance Indicators: The SP Team already collects data on availability and utilisation. They now propose to collect data on 'throughput'. Throughput is calculated by the number of service users who have used the service as a percentage of the capacity of the service.

If long-term services are well in excess of 100%, or short-term services are at or below 100% then the SP Team may need to find out the reasons why

Events / Training: 05th April: Seminar on SP Scheme Reviews - the Mount Conference Centre, 2 Woodstock Link, Belfast. For details please contact NIFHA on 9023 0446.

07th April: Floating Support Forum, 11am at Walshes Hotel, Maghera. **14th April: SP Focus Group**, Conference Room 'B', NICVA, Duncairn Gardens, Belfast. **24th May: Providers Forum** 10.30am at Fold HA, 3 Redburn Square, Holywood

REAL ESTATE

GOOD HOME WANTED!!!!

Due to office re-organisation, CHNI have a table and six standard office-type chairs with nowhere to put them!!

So, we would like to offer these to any member who thinks they really need it!!

The table is solid oak, of excellent and sturdy quality. It's approx. 12 foot (4m) long and 4 foot (1.5m) wide and would be excellent for meetings.

First Come, first Served- and you'll need to arrange pickup.

CHNI has had the table for over 16 years, and we would really like to find it a good home!

Contact George if you're interested: 90246440; info@chni.org.uk

WORK WANTED

WANTED - PAINTING & DECORATING

WANTED - PLASTERING

SUMMER PROPERTY

MISCELLANEOUS

PIANO, HIGH QUALITY

TRAMPOLINE

PUMPS, BINKS & ACCESSORIES

VEHICLE

ECONOMY CAR